## EXHIBIT A

Timothy J. Abeel, Jr., Esquire Attorney ID #000292008 TIMOTHY J. ABEEL & ASSOCIATES, P.C. 309 Fellowship Road East Gate Center, Suite 200 Mt. Laurel, NJ 08054 (888)830-1474

ATTORNEY FOR PLAINTIFF

SUZANNE DRAKE 1100 RAHWAY RD, SCOTCH PLAINS, NJ 07076-0000

SUPERIOR COURT OF NEW JERSEY UNION COUNTY

v. CIVIL ACTION

COLONIAL RV,
1121 ROUTE 88,
LAKEWOOD, NJ 08701
AND
THOR INDUSTRIES, INC.
P.O. BOX 1486
ELKHART, IN 46515
AND
MERCEDES-BENZ USA, LLC.,
1 MERCEDES DRIVE,
P.O. BOX 350
MONTVALE NJ 07645-0350.

### COMPLAINT

#### CODE: 1900

- Plaintiff, Suzanne Drake, is an adult individual citizen and legal resident of the State of New Jersey, 1100 Rahway Rd, Scotch Plains, NJ 07076-0000
- Defendant, Colonial RV, is a corporation qualified to do an regularly conduct business in the State of New Jersey, with its address and principal place of business located at 1121 Route 88, Lakewood, NJ 08701.

- Defendant, Thor Industries, Inc is a corporation qualified to do and regulary conduct business in the State of New Jersey, with its address and principal place of business located at P.O. Box 1486, Elkhart, IN 46515.
- Defendant, Mercedes-Benz USA, LLC, is a corporation qualified to do and regulary conduct business in the state of New Jersey, with its address and principal place of business located at P.O. Box 350, Montvale, NJ 07645-0350.

## BACKGROUND

- On or about July 8th, 2015 Plaintiff leased a new 2915 Airstream Interstate Ext, manufactured and warranted by Defendant, bearing the Vehicle Identification Number WD3OF4CD9FP116844.
- The vehicle was leased in the State of New Jersey and is registered in the State of New Jersey.
- 7. The contract price of the vehicle, including registration charges, document fees, sales tax, finance and bank charges, but excluding other collateral charges not specified, yet defined by the Lemon Law, totaled more than \$129,929.00. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "A".
- 8. In consideration for the purchase of said vehicle, Defendant issued to Plaintiff several warranties, guarantees, affirmations or undertakings with respect to the material or workmanship of the vehicle and/or remedial action in the event the vehicle fails to meet the promised specifications.
- The above-referenced warranties, guarantees, affirmations or undertakings are/were part of the basis of the bargain between Defendant and Plaintiff.

- 10. The parties' bargain includes an express 3-year/36,000-mile warranty, as well as other guarantees, affirmations and undertakings as stated in Defendant's warranty materials and owner's manual.
- 11. However, as a result of the ineffective repair attempts made by Defendant through its authorized dealer(s), the vehicle is rendered substantially impaired, unable to be utilized for its intended purposes and is worthless to Plaintiff.
- 12. The first documented warranty repair attempt is believed to have occurred on or before August 5th, 2015 when the subject vehicle had 1,579 miles on it. During the couse of the next two (2) year the subject vehicle has been subjected to thirteen (13) separate visits and 118 days out of service for a litany of issues. The subject vehicle has suffered from both issues regarding the interior of the unit, to the automotive components of the unit. A true and correct copy of a list prepared by the Plaintiff detailing the thirteen repair visits attempted on this vehicle, as well as all the repair orders which detail the work done on those visits are attached hereto and marked as Exhibit "B" and Exhibit "C" respectively.
- The vehicle continues to exhibit defects and nonconformities which substantially impair its use, value and/or safety as provided in 73 P.S. §1951 et seq.

#### COUNTI

## NEW JERSEY MOTOR VEHICLE WARRANTY ACT

- 14. Plaintiff hereby incorporates all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein:
  - Plaintiff is a "Consumer" as defined by N.J.S.A. 56:12-30.
- Defendant Thor Industries, Inc and Mercedes-Benz USA, LLC are a "Manufacturer" as defined by N.J.S.A. 56:12-30.

- 17. Colonial RV is and/or was at the time of sale a "Dealer or Motor Vehicle Dealer" in the business of buying, selling, and/or exchanging vehicles
- 18. On or about July 8th, 2015, Plaintiff took possession of the above mentioned Vehicle and experienced nonconformities as defined by N.J.S.A. 56:12-29 et seq., which substantially impair the use, value and/or safety of the vehicle.

as defined by N.J.S.A. 56:12-30.

- 19. Defendants through their authorized dealer failed to provide written notification that the vehicle was covered by the New Jersey Motor Vehicle Warranty Act as provided in N.J.S.A. 56:12-34(c). Plaintiff believes and therefore avers said failure is a per se violation of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 et seq., as well as a violation of the New Jersey Motor Vehicle Warranty Act.
- The nonconformities described violate the express written warranties issued to Plaintiff by Defendant.
  - 21. Section 56:12-32 of the New Jersey Motor Vehicle Warranty Act provides:
- a. If during the period specified in section 3 of this act, the manufacturer or its dealer is unable to repair or correct a nonconformity within a reasonable time, the manufacturer shall accept return of the motor vehicle from the consumer. The manufacturer shall provide the consumer with a full refund of the purchase price of the original motor vehicle including any stated credit or allowance for the consumer's used motor vehicle, the cost of any options or other modification arranged, installed, or made by the manufacturer or its dealer within 30 days after the date or original delivery, and any other charges or fees including, but not limited to, sales tax, license and registration fees, finance charges, reimbursement for towing and reimbursement for actual expenses incurred by the consumer for the rental of a motor vehicle equivalent to the consumer's motor vehicle and limited to the period during which the consumer's motor vehicle was out of service due to a nonconformity, less a reasonable allowance for vehicle use.
- 22. Section 56:12-33 of the New Jersey Motor Vehicle Warranty Act provides a presumption of a reasonable number of repair attempts:
  - a. It is presumed that a manufacturer or dealer is unable to repair or correct a nonconformity within a reasonable time if, within the first 24,000 miles of operation or

during the. period of two years following the date of original delivery of the motor vehicle to a consumer, whichever is the earlier date:

- Substantially the same nonconformity has been subject to repair three or more times by the manufacturer or its dealer and the nonconformity continues to exist; or
  - (2) The motor vehicle is out of service by reason of repair for one or more nonconformities for a cumulative total of 20 or more calendar days since the original delivery of the motor vehicle and a nonconformity continues to exist.
  - b. The presumption contained in sub-section a. of this section shall apply against a manufacturer only if the manufacturer has received written notification, by or on behalf of the consumer, by certified mail return receipt requested, of a potential claim pursuant to the provisions of this act and has had one opportunity to repair or correct the defect or condition within 10 calendar days following receipt of the notification. Notification by the consumer shall take any time after the motor vehicle has had substantially the same nonconformity subject to repair two or more times or has been out of service by reason of repair for a cumulative total of 20 or more calendar days.
- 23. Plaintiff has satisfied the above definition as the vehicle has been subject to repair more than three (3) times for the same nonconformity, and the nonconformity remained uncorrected.
- 24. In addition, the above vehicle has or will be out of service by reason of the nonconformities complained of for a cumulative total of twenty (20) or more calendar days.
- Plaintiff has delivered the nonconforming vehicle to an authorized service and repair facility of the Defendant on numerous occasions as outlined below.
- After a reasonable number of attempts, Defendants was unable to repair the nonconformities.
- Plaintiff has been and will continue to be financially damaged due to Defendant's intentional, reckless, wanton, and negligent failure to comply with the provisions of N.J.S.A.
   27. Plaintiff has been and will continue to be financially damaged due to Defendant's intentional, reckless, wanton, and negligent failure to comply with the provisions of N.J.S.A.
   28. Plaintiff has been and will continue to be financially damaged due to Defendant's intentional, reckless, wanton, and negligent failure to comply with the provisions of N.J.S.A.
- Plaintiff has provided Defendants with a final repair opportunity prior to filing the written Complaint.

 Pursuant to N.J.S.A. 56:12-29 et seq, Plaintiff seeks relief for losses due to the nonconformities and defects in the above-mentioned vehicle in addition to reasonable attorney fees and all court costs.

WHEREFORE, Plaintiff respectfully demands judgment against Defendant in an amount equal to the price of the subject vehicle, plus all collateral charges, attorney's fees, and all court costs.

### COUNT II

### MAGNUSON-MOSS (FTC) WARRANTY IMPROVEMENT ACT

- 30. Plaintiff hereby incorporates all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.
- Plaintiff has or may have resorted to Defendants informal dispute settlement
   Procedure, to the extent said procedure complies with 16 CFR 703.
- Plaintiff avers that the Federal Trade Commission (FTC) has determined that no automobile manufacturer complies with 16 CFR 703, See, Fed. Reg. 15636, Vol. 62, No. 63 (Apr. 2, 1997).
  - Plaintiff is a "Consumer" as defined by 15 U.S.C. §2301(3).
- Defendants, Thor Industries, Inc. and Mercedes-Benz, are a "supplier", "warrantor",
   and a "service contractor" as defined by 15 U.S.C. §2301 (4),(5) and (8).
  - 35. The subject vehicle is a "consumer product" as defined by 15 U.S.C. §2301(1).
- 36. By the terms of its written warranties, affirmations, promises, or service contracts, Defendant agreed to perform effective repairs at no charge for parts and/or labor.
- 37. The Magnuson-Moss Warranty Improvement Act requires Defendant to be bound by all warranties implied by state law. Said warranties are imposed on all transactions in the state

in which the vehicle was delivered.

- 38. Defendants have made attempts on several occasions to comply with the terms of its Express warranties, however, such repair attempts have been ineffective.
  - The Magnuson-Moss Warranty Improvement Act, 15 U.S.C. §2310(d)(2) provides:

If a consumer finally prevails on an action brought under paragraph (1) of this subsection, he may be allowed by the court to recover as part of the judgment a sum equal to the amount of aggregate amount of costs and expenses (including attorney fees based upon actual time expended), determined by the court to have been reasonably incurred by the Plaintiff for, or in connection with the commencement and prosecution of such action, unless the court, in its discretion shall determine that such an award of attorney's fees would be inappropriate.

- 40. Plaintiff has afforded Defendants a reasonable number of opportunities to conform the vehicle to the aforementioned express warranties, implied warranties and contracts.
- 41. As a direct and proximate result of Defendant's failure to comply with the express written warranties, Plaintiff has suffered damages and, in accordance with 15 U.S.C. §2310(d)(1), Plaintiff is entitled to bring suite for such damages and other legal and equitable relief.
- 42. Defendant's failure is a breach of Defendant's contractual and statutory obligations constituting a violation of the Magnuson-Moss Warranty Improvement Act, including but not limited to: breach of express warranties; breach of implied warranty of merchantability; breach of implied warranty of fitness for a particular purpose; breach of contract; and constitutes an Unfair Trade Practice.
- 43. Plaintiff avers that Defendant's warranty was not provided to Plaintiff until after the vehicle was delivered, making any and all limitations, disclaimers, and/or alternative dispute provisions ineffective for a failure of consideration.
- Plaintiff avers that upon successfully prevailing upon the Magnuson-Moss claim herein, all attorney fees are recoverable and are demanded against Defendant.

WHEREFORE, Plaintiff respectfully demands judgment against Defendant in an amount equal to the price of the subject vehicle, plus all collateral charges, incidental and consequential damages, reasonable attorneys' fees, and all court costs.

#### COUNT III

### UNIFORM COMMERCIAL CODE

- Plaintiff hereby incorporates all facts and allegations set forth in this Complaint by reference as if fully set forth as length herein.
- 46. The defects and nonconformities existing within the vehicle constitute a breach of contractual and statutory obligations of Defendants, including but not limited to the following:
  - a. Express Warranty;
  - b. Implied Warranty of Merchantability; and
  - Implied Warranty Of Fitness For A Particular Purpose.
- 47. At the time of obtaining possession of the vehicle and at all times subsequent thereto, Plaintiff has justifiably relied upon Defendant's express warranties and implied warranties of Fitness for a particular purpose and implied warranties of merchantability.
- 48. At the time of obtaining possession of the vehicle and at all times subsequent thereto, Defendant was aware Plaintiff was relying upon Defendant's express and implied warranties, obligations, and representations with regard to the subject vehicle.
- 49. Plaintiff has incurred damages as a direct and proximate result of the breach and failure of Defendant to honor its express and implied warranties.
- 50. Such damages include, but are not limited to, the contract price of the vehicle plus all collateral charges, including attorney fees and costs, as well as other expenses, the full extent of which are not yet known.

WHEREFORE, Plaintiff respectfully demands judgment against Defendants in an amount equal to the contract price of the vehicle, plus all collateral charges and attorneys' fees.

TIMOTHY J. ABEEL & ASSOCIATES, P.C.

By: Timothy J. Abeel, Jr.

TIMOTHY J. ABEEL, JR., ESQUIRE

## CERTIFICATION PURSUANT TO R.4:15-1

Upon knowledge and belief I hereby certify that there are no other actions or arbitrations related to this suite pending or presently contemplated.

TIMOTHY J. ABEEL & ASSOCIATES, P.C.

By: Timothy J. Abeel, Jr.

TIMOTHY J. ABEEL, JR., ESQUIRE

## CERTIFICATION OF NOTICE

Pursuant to N.J.S.A. 56:8-20 Plaintiff is mailing a copy of this Complaint to the Office of The Attorney General, Richard J. Hughes Justice Complex, 25 West Market Street in the City of Trenton, County of Mercer, in the state of New Jersey on

TIMOTHY J. ABEEL & ASSOCIATES, P.C.

By: Timothy J. Abeel, Jr.

TIMOTHY J. ABEEL, JR., ESQUIRE

## DESIGNATION OF TRIAL COUNSEL

PLEASE TAKE NOTICE that pursuant to Rule 4:25-4, Timothy J. Abeel, Jr., Esq. is designated as trial counsel for plaintiff, Suzanne Drake, in this case.

TIMOTHY J. ABEEL & ASSOCIATES, P.C.

By: Timothy J. Abeel, Jr.

TIMOTHY J. ABEEL, JR., ESQUIRE

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EXHIBIT A.

Retall Order
New
☐ Demo
Used

# **COLONIAL RV**

DBA: Colonial Airstream, Colonial Itasca & Colonial Roadtrek

TIZI ROUIE	OO LAKEY	VOOL	O, NJ 08701 (732) 367-4499 Fax (732) 367-5777
CUSTOMER SUZANNE M DRAKE-T	EDEMANN RI	CHARD	N TIEDEMANN 07/08/15 STOCK 10491
ADDRESS 1100 RAHWAY RD SCO	TCH PLAINS	, NJ	07076-0000
HOME PHONE (908) 625-2128	WORK PHO		N/A State dochele@geail.com
PLEASE ENTER MY ORDER FOR ONE _		STREAM	MODEL INTERSCOTO LYT
BODY TYPE MH COLOR BLACK/L	I CAMERS.	100000	4 SERIAL NO.
SALESPERSONPAT  Even though my telephone number may a Do Not Call Registry Liging Colonial			TE A NEW VENCE POLICE P
rior to Delivery of the vetlicle listed above of the following and so advise dealersh Cash Purchase. Finance Purchase A CREDIT SALE, REQUIRED INFORM ON A SEPARATE DISCLOSURE STATE ART OF THIS ORDER.	Date87/0 e, customer shalip: up:	8/15 I elect	disclaims all warranties, either express or implied, including a implied warranties of merchantability and fitness for a particular prose. Any liability of dealer with respect to defects or malfunctions this vehicle including, without limitation, those which pertain performance or safety, (whether by way of "strict liability," based up dealer's negligence, or otherwise), is expressly excluded a customer hereby assumes any such risks. The manufacture warranty is not affected by this disclaimer of warranties by dealer.  IF USED VEHICLE SALE OR LEASE-CHECK APPROPRIATE BO
O BE DELIVERED ON OR ABOUT	120 527	do	disclaims all warranties either express
dditional Equipment (options)	129, 929.	do.	
F197 (18)		N/A N/A	this vehicle including, without limitation, those which pertain
		7A	dealer's negligence, or otherwise), is expressly excluded as customer hereby assumes any such risks.  OR
			The only dealer warranty on this vehicle is the timing
		/A /A	made a part of this order form.
	100	VA.	ALL USED VEHICLE SALES-DEALER'S OBLIGATION The laws of New Jersey require Motor Vehicle Dealers to make a
	1	/n	
	-	7A	a sale) to the customer in the event a used vehicle sold and intended be registered in this State fails to meet State Inspection Standards for the issuance of a certificate of a partition of the intended in
O VERBAL COMMITMENTS HAVE	1	-	
EEN MADE TO ME OTHER THAN	+		
HAT HAS BEEN WRITTEN ON	-		to have the used vehicle inspected within 14 days from the
HIS ORDER.			the permanent registration for such vehicle.

IF A PURCHASE, THE FOLLOW	THE RESERVE OF THE PARTY OF THE	The undersigned, has read and understood the above Dealer's Obligation
TOTAL PRICE OF VEHICLE	129, 929, 00	I MIN GOES REIGHT WALTER AND RIGHTANE HAVE THE DEAT EDIC ONTICE.
Less Trade-in	N/A	a sale) if the vehicle fails to marge or return the full purchase price
	N/H	a sale) if the vehicle fails to meet State Inspection Standards for the issuance of a certificate of approval, unless the cause for the vehicle rejection is an item which is "covered" by New Jersey's Used C. Lemon/Warranty Law (PI 1005 Chet 272)
	N/A	rejection is an item which is "covered" by New Jersey's Used C
TOTAL TAXABLE AMOUNT	129,929.00	
State Sales Tax	9, 095.03	7 / 8 / 15 X
	10.50	TRADE BY DESCRIPTION
NJ Tire Fee - \$1.50 per New Tire		Year N/A Make N/A Model N/A N/A
	N/A	Serial No. N/O
Registration/Title Fee (Estimated)	CODYN	Serial No. N/Ω   Mileage   N/Ω
Documentary Fee: Clerical Expense \$196.00		Less Palance Count 19/8 Date of 07/08/1
Document Delivery Service \$103.00	\$299.00	Less Balance Owed N/A
NET PAY-OFF ON TRADE-IN	[N/H	Net Trade-in Allowance N/A
OLI CALLED DE LA	1/0	Balance Owed to:
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TOTAL CONTRACTOR OF THE CONTRA	139, 333, 53	Address: N/A
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TO BE PAID TO DEAL FORM OF PAYMENT		
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BALANCE DUE ON DELIVERY	N/A	de accurate.
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rice parties to this agreement agree to arbit or federal claims ("claims"), that may arisurbitrate the parties understand and agree such as a court action or administrative products are just three examples its also agree not (i) to bring any claim a state or person. The arbitration shall be a state or a court of the arbitration shall be a state or a court of the arbitration shall be a state or a court of the arbitration and the court of the co	trate any claim, di e out of or relatin that they are givin ceeding, to resolve of the various typ s a class action or	E FOLLOWING ARBITRATION PROVISION CAREFULLY, INTAIN A COURT ACTION.  spute, or controversy, including all statutory claims and any state in the sale or lease identified in this agreement. By agreeing to their rights to maintain other available resolution processes their disputes. Consumer Fraud, Used Car Lemon Law, and Truth es of claims subject to arbitration under this agreement. The par (ii) seek to have any claims consolidated with the claims of any claims.
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IMPORTANT: READ THE TERMS AND CONDITIONS ON THE BACK OF THIS ORDER REFORE SIGNING

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 4 of 21 Trans ID: LCV20181568504 Case 2:18-cv-14935-JLL-JAD Document 1-2 Filed 10/12/18 Page 17 of 62 PageID: 22

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imprisonment.	DUTO MOLE THE	100.000.00	
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reads	(no tenths) miles and	d to the best of my know	ledge that it reflects
the actual mileage of the	vehicle described below, unles	s one of the following sta	itements is checked
	1) I hereby certify that to the	best of my knowledge th	ne odometer reading
	reflects the amount of milea	ge in excess of its mech	anical limits.
	<ol> <li>I hereby certify that the odd WARNING — ODOME</li> </ol>		
MAKE	AIRSTREAM		
MAKE	CONTRACT NAME OF THE		
MODEL	INTERSTATE EXT	BODY MH	
VEHICLE IDENTIFICATION NUMBER	WD3PF4CD9FP116844		
YEAR	2016		
TRANSFEROR'S NAME	COLONIAL AUTO MAL	L. INC (PRINTED NAME)	
TRANSFEROR'S ADDRESS	1121 Route 88		
	Lakewood, NJ 0874		
	CITY)	(STATE)	(ZIP CODE)
TRANSFEROR'S NAME X		(SIGNATURE)	
DATE OF STATEMENT	07/08/2016		
TRANSFEREE'S NAME	SUZANNE M DRAKE	TEDEMANN	
	1100 RAHWAY RD		
TRANSFEREE'S ADDRESS	STREET)		
	SCOTCH PLAINS, NJ	67076-0000	(ZIP CODE)
TRANSFEREE'S NAME X	3-12	(SIGNATURE)	
		(PRINTED NAME)	
		TOTALED MARKET	
_	FORM # NAF-65	2 2 PART 3 3 PART	

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 6 of 21 Trans ID: LCV20181568504 Case 2:18-cv-14935-JLL-JAD Document 1-2 Filed 10/12/18 Page 19 of 62 PageID: 24

EXHIBIT B.

## Airstream Interstate-3500 Grand Tour Ext 2016

VIN: WD3PF 4CD9F P1168 44 Purchase date: July 8, 2015

Dealer: Colonial Auto Mall, Inc. dba: Colonial Airstream 1121 Rt 88 Lakewood, NJ 08701

Purchase price: 139,333.53 tax incl. Starting mileage: 74 miles. Owners: Suzanne M Drake-Tiedemann; Richard N Tiedemann

August 3, 2017 mileage: 8792 miles

History of Problams causing Thirteen visits for RV repair. Jackson Center will be fourteen:

1. 8/5/15 to 8/11 (5 days) mileage 1579

A.) PS shade inop. - adjusted and lubed

B.) side screen leading edge out of rim — adjusted

C.) Leak at roof fan

D.) Awning not closing front end —adjusted microswitch

2. 9/17/15 (1 day) mileage 1700

A) PS shade inop. New motor installed

B). Adjusted awning second attempt

3. 6/14/16 (1 day) mileage 2371

A.) Latch holder for under sofa doors never installed at factory

B.) Faulty HDMI switch rear TV

C.) Galley faucet missing handle piece

D.) Night shades malfunction

4. 7/8/16 to 7/9 (2 days)

Air conditioner does not function with house current. Did not cool sufficiently with generator when in full sun at Long Beach Island, NJ. Checked function stated it is working properly.

5. 8/23/16 (1 day)

A.) Ceiling fan leak

B.) Front awning came loose while driving causing alarm. Adjusted

C.) Doors under rear sofa adjusted and missing strap installed.

6. 11/14/16 to 11/30 (16 days) mileage 5160

A.) Batteries not charging or holding charge

B.) Leak in roof, solar area

C.) Awning gap persists, third attempt

D.) Rear camera malfunction

E.) Wire hanging below automatic step

F.) Rear locker light malfunction

7. 12/1/16 to 12/14 (13 days)

Installed new AGM batteries due to malfunction

8. 12/22/16 to 12/28 (6 days)

A.) Rear Overhead locker switch replaced

B.) Blown fuse caused bath light to malfunction

C.) Mid PS night and sun shades replaced

9. 1/31/17 (1 day) Shade PS malfunction. Motor defective: reptaced

10. 2/7/17 (1 day) Clean inside. (small oil stain on PS front seat from previous repair)

11. 4/12/17 (1 day) mileage 5827 DS rear shade inoperative

## 12. 4/26/17 At North Trail RV Ft. Myers, Florida. Mileage 7123. There until 7/3/2017 (68 days)

A.) Propane leak outside unit; new unit placed

B.) PS Electric step inoperative. Replaced

C.) Inverter Malfunction - Solenoid bad - replaced

D.) PS mid shade and back door DS inoperative, replaced motors.

E.) PS sliding door scratch and dent

Bichard Tiedemann

Suzanne Drake-Tiedemann

10/2

## Airstream Interstate-3500 Grand Tour Ext 2016

20f2

F.) James Panagoulis, Service Director at North Trail RV, asked if I wanted vehicle washed. I consented. The Alcoa aluminum rims were in new condition before. Now all four wheels are etched. My automotive expert said probable cause is failure to adequately rinse wheel cleaner chemical during washing.

G.) Van left in sun without ventilation causing heat damage to refrigerator door — severe buckling of the plastic shelves.

## 13. 7/25/17 back at Colonial RV (1 day)

- A.) PS Electric step malfunction needs new magnet
- B.) PS rear sunscreen malfunction needs new motor
- C.) Macerator inoperative replaced fuse
- D.) Rear bumper parking sensors stopped functioning after that visit. No problem prior.

## ITEMS THAT NEED ATTENTION NOW:

2016 Airstream Interstate Grand Tour, Ext.

Current Problems as of August 4, 2017:

- PS rear sunscreen motor needs replacement
- Automatic step needs repair (magnet)
- 3. Refrigerator door needs replacement due to heat buckling
- 4. Front end of Fiamma Power Awning latch gap needs repair. Colonial tried 3X.
- Rear parking sensors need replacement/rewiring since last visit #13.
- 6. PS sliding door has dent and scratches; repair needed
- Alcoa Dura Bright Rims need refinishing and new clear coat damaged at NorthTrail RV through negligence.
- Thorough check that all systems operate as intended.

## Reimbursament of Costs plus Reasonable amount for loss of use (receipts available):

- Twelve round trips to Colonial RV 96 miles X 12 = 1,152 at \$0.52 is \$576.00;
- Enterprise Rental car Florida from 4/26 until 4/30 (van out of commission), \$478.70;
- Enterprise Rental car from Ft. Myers to Scotch Plains (van not ready by 5/8). \$108.54;
- Hotel bills from Savannah to Florida (lack of privacy in van), \$674.53;
- 5. Hotel bills from Ft. Myers to Scotch Plains (no van to sleep), two nights \$226.51;
- Return trip to Ft. Myers to p/u van, \$222\_42;

Subtotal: \$2,284.70, plus ...

- 7. Loss of use of van for the 118 days in service for warranty repairs plus time waiting for an appointment of at least 110 days plus expected time at Jackson Center, OH -- Two Hundred Twenty-eight days lost for repairs! "Reasonable amount" = \$???.??
- After Airstream expert repairs we need 2 more years of warranty added to make us comfortable trusting the Airstream Interstate Grand Tour, Ext.

P.S.: When purchased, we were assured that this vehicle had LATCH safety seating for infants as stated on 8-4 of the Airstream manual. It does not. LATCH could not be retrofitted. We lost valuable time traveling with our 3 year-old grandson over the past two years. We raised him from five months to five years. Those two years, from 3 to 5, are now gone forever.

Richard Tiedemann

Suzanne Drake-Tiedemann

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UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 10 of 21 Trans ID: LCV20181568504 MIS W-149V5-July-JAD 88Document 1-2 Filed 10/12/18 Page P/O Of 61 2 3 Number 8/05/15 Lakewood, NJ 08701 6026636/1 SERVICE DEPARTMENT HOURS R/O Close Date Status (732) 367-4499 00 8:30 a.m. to 5:00 p.m. AIRSTREAM ~ ITASCA ~ ROADTREK 8/11/15 Reprint Monday - Saturday Fax: (732) 369-5777 800.265.90l9 · www.colonialry.com Mileage In Closed Sunday Mileage Out 1579 1579 Service Advisor / Tag # DRAKE-TIEDEMANN, SUZANNE M Jake Skidmore/WAIT Work Phone 1100 RAHWAY RD Vehicle Identification Number SCOTCH PLAINS, NJ 07076 WD3PF4CD9FP116844 Home Phone Delivery Date In-Service Date 908-625-2128 Make 7/08/15 Body 2016 AIRSTREAM Color License Number INTERSTATE EX BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS Cell: 908-625-8036 Email: dochele@gmail.com #1 -MR Customer Reports: P/S SIDE SHADE INOP Tech: Joe Giaccio(JG) NEW SHADE ASSEMBLY NEEDS TO BE ORDERED. WIRES PULL 0.00hrs Warranty ED OUT OF SHADE ASSEMBLY MR Customer Reports: LARGE SIDE SCREEN POPS OPEN Tech: Joe Giaccio (JG) ADJ ENTRY SCREEN DOOR 0.50hrs Warranty #3 -MR Customer Reports: CK LEAK AT ROOF FAN AND PASS SEAT BELT AREA NOTE VENT WAS OPEN SHORTLY BEFROE CLOSING IN RAIN Tech: Joe Giaccio(JG) NO PROBLEM OR LEAKS FOUND 0.00hrs Warranty #4 -MR STORAGE: ANY RV LEFT FOR MORE THAN 10 DAYS AFTER WORK IS Sub Total: Labor: .00 Parts: .00 Total: .00 MR Customer Reports: AWNING NOT CLOSING ALL THE WAY. ADDED OPERATION Tech: Joe Giaccio(JG) ADJUSTED MICROSWITCH AS MUCH AS POSSIBLE TO PULL I 0.30hrs Warranty N CLOSER, NO OTHER ADJUSTMENTS CAN BE DONE \*\*\*\*\*\*\*\*\*\*\*\*\* \* RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY \* BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. Thereby sultionize the report. LABOR. more beyond your control or for any delays caused by unavailability of parts or delays in parts DEDUCTIBLE

accementation to do done along with the necessary motorial and agree that you are not responsible for loss or damage to vehicle at articles left in the vehicle at case of fire, theft, or any other more beyond your content or for any across caused by unavariationly of parts or design in plans in more than the supplier or transporter. I hereby grant you or your employees permission to studied the vehicle herein costribed on sheets, highways, or essentiate for the purpose of lesting should inspection. An express mechanic's sen is hereby polynomially do national vehicle to socure.

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HIL WHORSE & ISUZU PARTS RETURN FEE ON GM ONLY

PECIALIST IN COMMERCIAL DAIC THUCKS THAMS, YOU

SHOP SUPPLIES

HAZARDOUS MATERIALS

SPECIAL ORDER DEPOSIT

TOTAL DUE



DESCRIPTION OF SERVICE AND PARTS

\* SPECIAL-ORDER OR ELECTRICAL PARTS.
\*

AMOUNT

ERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorate the repair of the recording to be done along with the necessary material and upree that you are not responsible that so a damage to which or articles left in the vehicle in case of fire, that, or any other sometime poyend your context or for any debys coursed by undusaritating of guits or debys or guits arrived by the supplies of transporter. I mereby grant you or your employees permassion to cause the vehicle herein described on steeds. Ingriscops, or essentiate for the purpose of testing a sequent of repairs mechanics ben't in hereby acknowledged on above vehicle to secure assistant of repairs thereto."

isclanmen of warenanties. Any warrantes as the products sold furreby are those made by a manufacture. The select hereby expressly disclams all astronous other express or implied, includsary implied warranty of machanisticity or tuness for a periodian purpose, and the seller rediter sources not authorized any other person to assume for it any litately in connection with the safe of all products. Any limitation contained herein does not apply where promoted by law.

WHORSE & ISUZU PARTS

RETURN FEE ON GM ONLY

EGIALIST IN COMMERCIAL GMC TRUCKS

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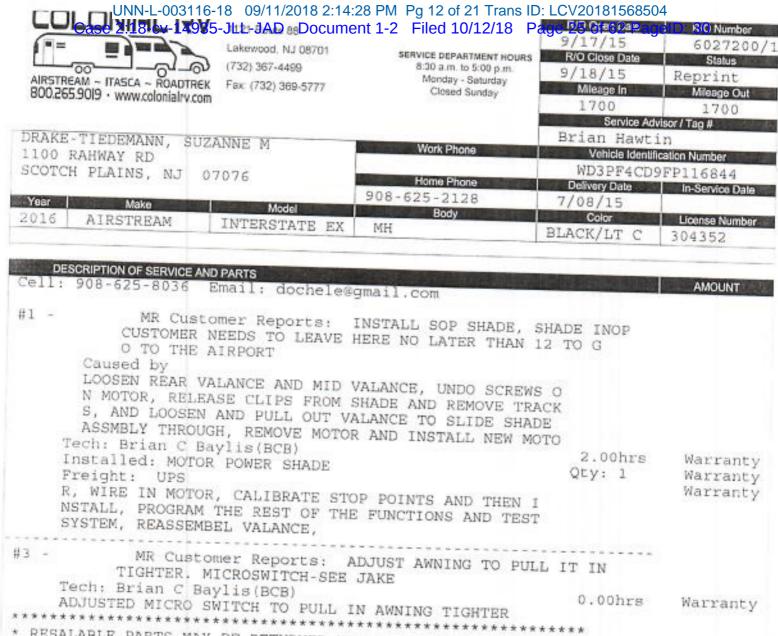
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RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY \* BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON

\* SPECIAL-ORDER OR ELECTRICAL PARTS. \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

TERMS STRICTLY CASH UNLESS ARRANDEMENTS ARE MADE. Thereby authorize the repair. LABOR. work hereinabler to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles lief in the vehicle in case of tire, theft, or any other the beyond your control in for any delays caused by unavolabelly of plets or delays in parts increase by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle basein described in streets, lightways, or absentione for the purpose of sessing januar inspection. An express mechanic's herr is heroby acknowledged on above vertice to secure the amount of reports thereto?

DISIDLAIMER OF WARRANTIES. Any warrantee up the products sold hereby are those made by the manufacture. The select hereby expressed disclains all marginess either express or implied, including any implied warranty of merchanitability or stress for a perfocular purpose, and the select neither substitutions not authorizes any other person to assume do it any liability in connection with the safe of SPECIAL ORDER DEPOSIT and products. Any limitation contained herein does not apply where promoted by law.

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

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ALL WHORSE & ISUZU PARTS RETURN FEE ON GM ONLY

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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0.30hrs

1.00hrs

0.00hrs

Qty: 1

Warranty

Warranty

Warranty

Warranty

Cell: 908-625-8036 Email: dochele@gmail.com #1 -MR Customer Reports: UNDER REAR SOFA THE LATCH HOLDER IS MISSING METAL STRAP

CABINET LATCH UNDER REAR SOFA CAME LOOSE Tech: Joe Giaccio (JG)

RE-ATTACH CABINET LATCH WITH SCREWS AND ADJUST

SO CLOSES PROPERLY

#2 -MR Customer Reports: QUESTIONS ON TV USAGE AND INTERNET DVD NOT WORKING ON TV IN REAR

Caused by

Caused by

DVD NOT WORKING IN REAR

Tech: Joe Giaccio (JG)

Installed: SWITCH HDMI 4X2

Airstream # 512714

REPLACE HDMI SWITCH BOX AND TEST OPERATION

#3 -MR Customer Reports: CHECK AIR IN TIRES

Caused by

CUSTOMER REQUEST

Tech: Joe Giaccio (JG)

SET AIR IN ALL TIRES TO PROPER SPEC

MR Customer Reports: CHECK IF CAN REPLACE PIECE MISSING

FROM GALLEY SINK HANDLE

Caused by

GALLEY FAUCET MISSING HANDLE

TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It neverly authorize the repair must herenofter to be done along with the necessary morenal and agree that you are not responsthe for loss or damage to vehicle or articles left in the vehicle it case of \$10. their, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts Proments by the supprier or transporter. I hereby grant you or your employees permission to premise the various haten described on streets, highways, or ententier for the purpose of heating and/or respection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the smouth of repairs thereto

LinkCLABRER OF WARRANTES Any warrantes on the products and hereby are made by the maintained the safetheresty expressly disclaims at warrantes either express or moned, including my more discretization of mechanists by an filmess for a particular purpose, and the safet notice is submoderate any other person to assume for a any liability in connection with the safe of set products. Any limitation combined herein does not apply where prohibited by law.

HAZARDOUS MATERIAL.

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SPECIAL ORDER DEPOS DISCOUNTS

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HAZARDOUS MATERIALS

SPECIAL ORDER DEPOSIT

TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

#4 -

AIRSTREAM - ITASCA - ROADTRE 800.265.9019 · www.colonialrv.co	Cakewood, NJ 08701 (732) 367-4499	28 PM Pg 14 of 21 Trans IE ent 1-2 Filed 10/12/18 P SERVICE DEPARTMENT HOURS 8:30 a.m. to 5:00 p.m. Monday - Saturday Closed Sunday	6/14/16 R/O Close Date 6/15/16 Mileago In 2371	6030820/ Status Reprint Mileage Out
SCOTTON RAHWAY RD	ZANNE M 07076	Work Phone Home Phone	Jake Skidma Vehicle Identif	ication Number 9FP116844
Year Make 2016 AIRSTREAM	Model INTERSTATE EX	908-625-2128 Body MH	7/08/15 Color BLACK/LT C	In-Service Date License Number 304352
DESCRIPTION OF SERVICE A Tech: Joe Giaco PARTS UNAVAILAE FAUCET	NDPARTS :io(JG) BLE, RECOMMEND R	EPLACE GALLEY	0.00hrs	AMOUNT Warranty
Caused by	DOWN TOO DAD	CHECK DAY/NIGHT SHAL TO FAR	DES FOR PROPE	R

#6 -MR STORAGE: ANY RV LEFT FOR MORE THAN 10 DAYS AFTER WORK IS

\*\*\*\*\*\*\*\*\*\*\*\*\*\* \* RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY \* BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON \* SPECIAL-ORDER OR ELECTRICAL PARTS. \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

REMOVED TO VALANCES TO ACCESS SHADE MECHANISMS

POSITION ADJUSTERS PROPERLY AND ADJUST SHADES

TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. In hereby authorize the repair EASTS STRUCTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the repairtive hereinster to be done acong with the necessary material and agree that you are not responsible for loss or damage in which is necessary material and agree that you are not responsible for the subject or transporter to the subject of parts or damage in parts in parts in parts in parts in parts or desired by the subject or transporter. It hereby grant you or your employees permission to be unable the venicle benefit described on sheets, fighways, or always even for the surpose of losting around the described on sheets, fighways, or always even for the surpose of losting around of sensors thereby.

RE-INSTALL VALANCES

eschalder or warranties. Any womentes on the products sold hereby are those made by or manufacturer. The select hereby expressly disclaims all warranties either express or implied, including sold or products warranty of mercentability or famess for a particular purpose, and the select nether soldies not authorizes any other person to assume for it any labelity in connection with the sale of any products. Any limitation contained herein does not apply whele prohibited by law.

LL WHORSE & ISUZU PARTS 25 RETURN FEE THE TURN FEE ON GM ONLY

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	SHOP SUPPLIES	.00
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9	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	,00
	TOTAL DUE	.00
	TOTAL DUE	.00

0.50hrs Warranty

e 118 cv 14 35-JbL JAD Document 1-2 Filed 10/12/18 Page 28 on 324 ace DRA) Number 7/15/16 6031238/1 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS R/O Close Date Status 8:30 a.m. to 5:00 p.m. (732) 367-4499 00 7/20/16 Reprint Monday - Saturday AIRSTREAM - ITASCA - ROADTREK Fax: (732) 369-5777 Mileage In Mileage Out Closed Sunday 800.265.9019 - www.colonialrv.com 2373 2373 Service Advisor / Tag # Jake Skidmore/575 TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ | 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Year Make Model Body Color License Number 2016 AIRSTREAM INTERSTATE EX BLACK/LT C DESCRIPTION OF SERVICE AND PARTS Email: rtmd1314@gmail **AMOUNT** MR Customer Reports: CHECK SLIDE UNDER BED FOR PROPER OPERATION Tech: Joe Giaccio (JG) Warranty 0.00hrs NPF WORKING CORRECTLY MR Customer Reports: AWNING CAME LOOSE WHILE DRIVING #3 -AND IS BEEPING MR Customer Reports: SLIDING SCREEN DOOR CAME OFF TRACK AND CAME APART ON LEADING EDGE, DOES NOT SLIDE OR LATCH EASILY Caused by REINSTALLED WHEEL ON TRACK, HAD TO FILE DOWN BOLT ON TOP OF TRACK BECAUSE IT WAS HITTING WHEEL, LUBE D AND REINSTALLED SCREEN AND TESTED Tech: Joe Giaccio(JG) 0.30hrs Warranty #5 -MR Customer Reports: BACK OVERHEAD CABINET LIGHT SOME TIMES DOES NOT LIGHT WHEN OPENED Tech: Joe Giaccio (JG) 0.00hrs Warranty COULD NOT DUPLICATE #6 -MR Customer Reports: LATCH ON PANTRY/WARDROBE CLOSET AND LATCH ON CURBSIDE UNDER SEAT CABINET ARE TIGHT AND HARD TO OPEN Tech: Joe Giaccio(JG) 0.00hrs Warranty NORMAL, THESE ARE TO KEEP THE DRAWERS FROM OPENING TURMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the repor. LABOR THRMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It nereby authorize the report which incomplifies to be done along with the necessary material and agree that you are not responsible for loss or damage to venicle or attacks left in the vehicle in case of fee, theft, or any other source Beyord your control or to any delign counset by unavailability of gorts or delays in ports andmens by the suppose or transporter. I hereby grant you or your amployees permission to overalle the venicle therein described on streets, highways, or elsewhere for the purpose of testing under inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure PARTS DEDUCTIBLE SUBLET SHOP SUPPLIES DISCLAIMER OF WARRANTIES. Any warrantes of the products soid hereby are those made by the manufacture. The settle hereby expressly disclaims oil earnamets either express or implied, including any empled warranty of merchantability or timess for a particular purpose, and the settler neither neither making any other person to assume for it any subsky in connection with the sale of SPECIAL ORDER DEPOSITION Any limitation contained therein does not apply where producted by taw.

DISCOUNTS HAZARDOUS MATERIALS SPECIAL ORDER DEPOSIT ALL WHORSE & ISUZU PARTS. TOTAL DUE RETURN FEE ON GM ONLY SPECIALIST IN COMMERCIAL GMC TRUCKS THUSE YOU

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 16 of 21 Trans ID: LCV20181568504 age 25 87 624 2.11-cv-14935-JLL-JAD Document 1-2 Filed 10/12/18 R/Q Number 6031238/2 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS R/O Close Date Status (732) 367-4499 8:30 a.m. to 5:00 p.m CO 7/20/16 Reprint AIRSTREAM - ITASCA - ROADTREK Monday - Saturday Fax: (732) 369-5777 Mileage In Mileage Out Closed Sunday 800.265.9019 · www.colonialrv.com 2373 2373 Service Advisor / Tag # Jake Skidmore/575 TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Make Model Body Color License Number 2016 AIRSTREAM INTERSTATE EX MH BLACK/LT C 304352

	DESCRIPTION OF SERVICE AND PARTS WHILE DRIVING		AMOUNT
#7	MR Customer Reports: INSULATION ON BOTTOM OF TANK IS HANGING DOWN Tech: Joe Giaccio(JG) REATTACHED INSULATION AND ADDED ALUM TAPE TO SECUR E	CURBSIDE 0.20hrs	Warranty
#8	MR Customer Reports: STAINLESS STEEL RING ON FLOOR IS LOOSE Tech: Joe Giaccio(JG) TRIM TRIM FOR OVER HEADLIGHT NOT DRAIN	BATHROOM 0.00hrs	Warranty
#9 -	MR Customer Reports: ELECTRICAL WIRE UNDER FR CURBSIDE STEP IS HANGING DOWN Tech: Joe Giaccio(JG) RESECURED WIRE OUT OF THE WAY	O.20hrs	Warranty
#10	MR Customer Reports: REAR TOW HITCH COVER IS Tech: Joe Giaccio(JG) REATTACHED CLIP AND STRAIGHTEN BEND	LOOSE 0.20hrs	Warranty
#11	MR Customer Reports: WHEN TABLE IS UP IN FRON CANNOT USE SLIDE OUT DRAWERS IN PANTRY	T OF VAN	
#12	MR Customer Reports: REMOTE FOR SCREENS IS LO IS COMING LOOSE Tech: Joe Giaccio(JG) REMOTE SCREWS WERE LOOSE CAUSING THE BUTTONS TO SL	OSE, COVER	Warranty

FERMS, STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "Intereby purhors the repair with hereinable to be done stong with the necessary material and agree that you are not responsible to less or damage to vehicle or articles set in the vehicle in case of tire, theft, or any other hade beyond your coming or for any deveys caused by unavariation, of parts or devays in parts increments by the supplier or transporter. I hereby grank you or your employees permission to oberate the vehicle briefly described on streets, rightways, or graewhere for the purpose of testing and/or inspection. An express recorances that is hareby acknowledged on above vehicle to secure the amount of repairs thereto."

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10% RETURN FEE ON GU ONLY
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PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX LD.
SPECIAL ORDER DEPOSIT
DISCOUNTS

TOTAL DUE

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 17 of 21 Trans ID: LCV20181568504 2.18 ev 14935-02LRJAD B Document 1-2 Filed 10/12/18 Page 30 00 0200 R& Number 7/15/16 6031238/3 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS R/O Close Date Status (732) 367-4499 8:30 a.m. to 5:00 p.m. 00 7/20/16 AIRSTREAM - ITASCA - ROADTREK Monday - Saturday Reprint Fax: (732) 369-5777 800.265.90l9 · www.colonialrv.com Mileage In Mileage Out Closed Sunday 2373 2373 Service Advisor / Tag # TIEDEMANN, RICHARD N Jake Skidmore/575 Work Phone 1100 RAHWAY RD. Vehicle Identification Number 908-625-2128 SCOTCH PLAINS, NJ WD3PF4CD9FP116844 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Make Mode! Body Color 2016 License Number AIRSTREAM INTERSTATE EX MH BLACK/LT C 304352

IDE OF	NOFSERVICE AND PARTS OF CONTACTS. RESET THE BUTTONS AND TIGHTEN THE
**********  * RESALABLE  * BE SUBJEC	MR Customer Reports: CHECK TIRE PRESSURES, VAN PULLS SLIGHTLY TO THE LEFT  ***********************************

ILMUS STRICTLY CASH URLESS ARRANGEMENTS ARE MADE. Thereby subtonze the reparts on nevertable to be done along with the necessary integral and agree that you are not responsible for loss or duringe to vehicle or attoes left in the vehicle in case of the thek, or any other control service beyond your control or for any delays coulded by attendability of parts or delays in parts upnetts by the support or transporter. It hereby grant you or your employees permission so parts me vehicle herein described on sheets. Ingritique, or observable for the purpose of testing and or important. An express mechanic's term is hereby acknowledged on above vehicle to secure to anount of reparts thereby.

institution OF WARRANTIES. Any wavanties on the products sold hereby are tridse made by to manufaction. The select hereby expressly discourse of warranties either express or implied, industry any intelled warranty of merchanishing or fitness for a particular purpose, and the safet neither incurrent nor authorizes any other person to assume for it any liability in connection rain the safe of all products. Any limitation contained herein does not apply where prohibited by the

LL WHORSE & ISUZU PARTS

RETURN FEE ON GM ONLY

THANK YOU

	LABOR	.00
	PARTS	.00
	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
-	SALES TAX OR TAX I.D.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	.00

AMOUNT

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 18 of 21 Trans ID: LCV20181568504 2118 - 14965-July-JAD 88Document 1-2 Filed 10/12/18 Page ROCK Company 1D 86 Number 8/23/16 Lakewood, NJ 08701 6031757/1 SERVICE DEPARTMENT HOURS R/O Close Date Status (732) 367-4499 00 8:30 a.m. to 5:00 p.m. 8/25/16 AIRSTREAM - ITASCA - ROADTREK Reprint Monday - Saturday Fax: (732) 369-5777 800.265.90l9 · www.colonialry.com Mileage In Closed Sunday 2374 Service Advisor / Tag # TIEDEMANN, RICHARD N Jake Skidmore/WAIT Work Phone 1100 RAHWAY RD. Vehicle Identification Number 908-625-2128 SCOTCH PLAINS, NJ 07076-3412 WD3PF4CD9FP116844 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Make Body 2016 AIRSTREAM Color License Number INTERSTATE EX BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS Email: rtmd1314@gmail

#1 -MR Customer Reports: REAR SCREEN CAME OUT OF TRACK Tech: Joe Giaccio (JG) WORKING CORRECTLY Warranty MR Customer Reports: 2 DOORS UNDER BENCHES NOT WORKING Tech: Joe Giaccio(JG) REINSTALLED HINGES ON BRACKETS Warranty MR Customer Reports: CEILING FAN LEAKED WHEN IT WAS RAINING Tech: Joe Giaccio(JG) Installed: SEALANT ADSEAL BLK 0.50hrs Warranty SEALANT SEPERATED FROM FRAME, REMOVED SEALANT AND Qty: 1 Warranty RESEALED MR Customer Reports: FRONT AWNING LATCH NEEDS ADJUSTMENT, CAME LOOSE WHILE DRIVING Tech: Joe Giaccio(JG) Tech: Joe Giaccio(JG) 0.00hrs Warranty ADJUSTED AWNING AS MUCH AS POSSIBLE. THE ONLY ADJU 0.50hrs Warranty STMENT TO BRING THE AWNING IN TIGHTER IS THE MICRO SWITCH POSITION, ADJUSTED SWITCH AND TESTED. THE BACK WILL ALWAYS CLOSE TIGHTER BECAUSE OF MOTOR MR STORAGE: ANY RV LEFT FOR MORE THAN 10 DAYS AFTER WORK #5 -IS

TEHMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. Thereby authorize the repormore horizontal to be done along with the necessary material and ogree that you are not exponstion to loss at damage to whicle or arridon set in the vehicle in case of fee. Beft, or any other
muse beginn your control of for any distance by unavailability of parts or delays if parts
thermores by the supplier or temporary. Individually groun you employees partnessed to
spenate the settice herein described on several highways, or elsewhere for the purpose of testing
and or expensively. An express mechanics tent is needly advisorated an above whicle to secure
SHOP'S
SHOP'S

Sub Total: Labor: .00 Parts: .00

DISCLAMER OF WARRANTES. Any warrantes on the products sold hereby are tross made by the manufacturer. The select hereby expressly declares as warrantes either express or impled, rectuding sold warranty of merchanicability or times for it any tracible purpose, and the select names of submission contained before does not apply where profession with the sale of DISCOUNTS.

HAZARDOUS MATERIALS SALES TAX OR TAX LD.

SPECIAL ORDER DEPOSITION of products. Any tracition contained before does not apply where profession by law.

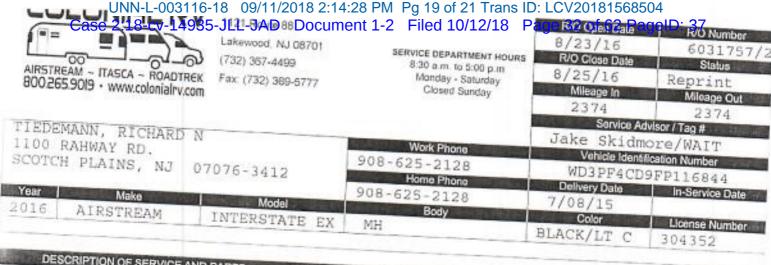
ACL WHORSE & ISUZU PARTS 10% RETURN FEE 10% RETURN FEE ON OM ONLY

X

SPECIALIST IN COMMERCIAL GMC TRUCKS THANK YOU LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX LD.
SPECIAL ORDER DEPOSIT
DISCOUNTS

TOTAL DUE

Total: .00



DESCRIPTION	OF SERVICE A	MID DADES
	- OCITATIOE A	ANU PARIS

#6 \*

AMOUNT

\* RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY \* BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON \* SPECIAL-ORDER OR ELECTRICAL PARTS.

REAS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the repair is becerrated to be done along with the necessary material and agree that you are not responsible does or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other we beyond your octimal or for any develop caused by unavailability of parts or debus in parts aments by the supplier or transporter. I heneby grant you or your antiployees permission to case fine vehicle herein described on streets, highways, or elsewhere for the purpose of testing for inspection. An express mechanic's ion is neverly acknowledged on above vehicle to secure amount of repairs therefor.

CLARTER OF WARRANTIES. Any warrantes on the products soid horeby are those made by manufacture. The serier hereby expressly disclaims all warrantes either express or implied, includary, maked warranty of mechanitability or litriess for a particular purpose, and the solar netterurines nor authorizes any other presen to assume for it any liability in connection with the sole of products. Any limitation contained berien odes not apply where profupled by law.

: VEHORSE & ISUZU PARTS - RETURN FEE

RETURN FEE ON OM ONLY

EDWAIST WIGOMMERCIAL GMC TRUCKS

THANK YOU

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
- SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

## UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 20 of 21 Trans ID: LCV20181568504 Case 2:18-cv-14935-JLL-JAD Document 1-2 Filed 10/12/18 Page 33 of 62 PageID: 38

1121 Route 88 Lakewood, NJ 08701 (732) 387-4499 AIRSTREAM - ITASCA - ROADTREK 800.265.9019 • www.colonialry.com	SERVICE DEPARTMENT HOURS 8:30 a.m. to 5:00 p.m. Monday - Saturday Closed Sunday	11/30/16 Micage In 5160	R/O Number 6033127/1 Status Reprint Mileage Out 5160
TIEDEMANN, RICHARD N 1100 RAHWAY RD. SCOTCH PLAINS, NJ 07076-3412	Work Phone 908-625-2128 Home Phone	Jake Skidma Vehicle Identifi WD3PF4CD9	ore/1146 cation Number
Year Make Model 2016 AIRSTREAM INTERSTATE EX	908-625-2128 Body MH	7/08/15 Cotor BLACK/LT C	License Number

		Zitelly 21 C	304352
DESCRIPT	ION OF SERVICE AND PARTS		
DIGGIT; III	md1314@gmail	The state of the s	AMOUNT
AIRST	MR Customer Reports: BATTERIES ARE NOT CHAIN HOLDING A CHARGE, EVEN WHEN PLUGGED INTO SHOW POWER IT DOES NOT CHARGE BUT IT CHARGES OFF OF ENGINE: William Hofer (WAH)  D BUZZING NOISE FROM MAGNUM, CONTACTED JIM AT TREAM AND DETERMINED THE MAGNUM NEEDS TO BE RECO., REMOVED AND REPLACED MAGNUM AND TESTED	RGING AND NOT RE F 2.50hrs	
Insta	MR Customer Reports: THE ROOF LEAKED LAST A TRIP SEEMED TO COME FROM FANTASTIC VENT William Hofer(WAH) LIEG: SEALANT ADSEAL BLK LEAK FROM SEALANT AROUND VENT, REMOVED SEALA D RESEALED AREA AND TESTED	TIME WE TOOK  1.00hrs  Qty: 1	Warranty Warranty
#3 -	MR Customer Reports: THERE IS A POSSIBLE LE BATHROOM IN THE BATHROOM THE FLOOR WAS WET AND	AK IN THE	

ABOUT A 1/2 INCH OF WATER. Tech: William Hofer(WAH) 1.00hrs

Installed: SEALANT ADSEAL BLK

LOCATED LEAKS FROM WHERE SOLAR IS MOUNTED AND THE VENTS ON THE ROOF, REMOVED SEALANT AND RESEALED AR EA AND TESTED

MR Customer Reports: THE SINK NEEDS REPLACEMENT FOR THE MISSING PART ON THE HANDLE, THE HOT/COLD BUTTON

ERIAS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. Thereby authorize the reporcontact to be done along win the necessary invalence and upper doct you are not responsible to be done along win the necessary invalence and upper doct you are not responsible to that or along to sende or article left in the sende in case of the free, or any other to be provided by the control of the party to party or party or doctors or transporter. I hereby grant you or your employees permission to perform the provided the vertice himsen described on streets, highly any along the purpose of testing in an approximation of separations are rectained to a hereby acknowledged on above vehicle to secure instruction of separations.

e manufacture. The select hereby expressly doctorms all manafeles either express or implied, including the person to assume for a particular purpose, and the select express or implied, including the person to assume for a particular purpose, and the select express or applications of the person to assume for a particular purpose, and the select expression of the person to assume for a particular purpose, and the select expression of the person to assume for a particular purpose, and the select expression of the person to assume for a particular purpose, and the select expression of the person to assume for a particular purpose, and the select expression of the person to assume for a particular purpose. The products are those made by

LL WHORSE & ISUZU PARTS UN RETURN FEE UN RETURN FEE ON GM ONLY

#4 -

HE CIALIST IN COMMERCIAL GMC TRUCKS THANK YOU

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

Warranty

Warranty

Qty: 1

SPECIAL ORDER DEPOSIT

TOTAL DUE

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 21 of 21 Trans ID: LCV20181568504 UNN-L-003116-18 09/11/2016 2.14.26 FW F9 21 61 21 114115 12. E3.13115 12. FW F9 21 61 21 114115 12. E3.13115 Total Number 6033127/2 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS R/O Close Date Status 8:30 a.m. to 5:00 p.m. (732) 367-4499 11/30/16 Reprint 00 Monday - Saturday AIRSTREAM - ITASCA - ROADTREK Mileage In Mileage Out Fax: (732) 369-5777 Closed Sunday 800.265.9019 · www.colonialry.com 5160 5160 Service Advisor / Tag # Jake Skidmore/1146 TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Make Body Color License Number 2016 AIRSTREAM INTERSTATE EX MH BLACK/LT C 304352

	Tech: William Hofer(WAH) INSTALLED MISSING RUBBER BUTTON  0.00hrs	AMOUNT Warranty
#5 -	MR Customer Reports: THE AWNING STILL HAS A GAP ON THE FORWARD END AND IT CAUSED THE ALARM TO SOUND WHILE DRIVING HOME DURING OUR LAST TRIP  Tech: William Hofer(WAH)  FOUND HE PITCH ON THE FRONT PART OF AWNING WAS NOT CORRECT, LOOSENED ADJUSTMENT AND RESECURED, ADJUSTED THE MICROSWITCH AND TESTED, AWNING CLOSES FULL	Warranty
#6 -	1 EVERT TIME, TESTED MULTIPLE TIMES AND NEW BEEPER	
#7 -	MR Customer Reports: AIRSTREAM SAID IT IS EQUIPED WITH A CHILD SEAT LAT CH SYSTEM BUT IT DOES NOT HAVE ONE	
#8 -	MR Customer Reports: THE SMALL DOORS UNDER THE LOUNGE, CENTER, NEED ADJ Tech: William Hofer(WAH) ADJUSTED LOWER DOORS AND TESTED	Warranty
#9 -	MR Customer Reports: DRAWERS OPEN WHILE DRIVING BOTTOM UNDER MICROWAVE AND THE ONE NEXT TO IT Tech: William Hofer(WAH) 1.00hrs Installed: CATCH CABINET 10# BLK Qty: 5 ADJUSTED DRAAWERS , INSTALLED 10LB LATCHES BECAUSE	Warranty Warranty

FERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the repeat was been after to be done arong with the necessary material and agree that you are not responsible to loss of detrage to welco or ancies left in the vertice in case of five, their, or any other source beyond your control or for any cease to unavailablely of parts or detrys in ports shorments by the supplier or transporter. I neetby grant you or your employees permission to operate the vertice therein described on sheets, nightways, or diseaster for the purpose of testing mater diseascency. An express mechanic's ten is beneby acknowledged on above vehicle to secure the amount of reports therein.

DISCLAIMER OF WARRANTIES. Any warrantes on the products soid nereby are those made by the manufacturer. The seter hereby expressly disclaims all expresses either dispress or implied, including any maked warranty of merchanishs by a kindus for a paracular purpose, and the seter neither assume for authorizers any other person to assume for it any liability in connection with the safe of used products. Any sentance contained herein does not apply where prohibited by law.

ILL WHORSE & ISUZU PARTS
ION RETURN FEE
ION RETURN FEE ON ON ONLY
SPECIALIST IN COMMERCIAL CARC TRUCKS
THANK YOU

LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT
DISCOUNTS

TOTAL DUE

UNN-L-003116-18 09/11/2018 2:14	1:28 PM Pg 1 of 15 Trans II	D: LCV2018156850	
Case 2:18 cv-14935-JLL-JAD <sup>88</sup> Docume Lakewood, NJ 08701 (732) 367-4499 AIRSTREAM - ITASCA - ROADTREK Fax: (732) 369-5777	8:30 a.m. to 5:00 p.m. Monday - Saturday	11/30/16	RAD Number 6033127/3 Slajus Reprint
www.coloniairv.com	Closed Sunday	Mileage In 5160 Service Adv	Mileage Out 5160
TIEDEMANN, RICHARD N 1100 RAHWAY RD. SCOTCH PLAINS, NJ 07076-3412	Work Phone 908-625-2128 Home Phone 908-625-2128	Vehicle Identifi WD3PF4CD9 Delivery Date	ore/1146 Cation Number
2016 AIRSTREAM INTERSTATE EX	Body MH	7/08/15 Color BLACK/LT C	License Number 304352
DESCRIPTION OF SERVICE		72.0	204327
THEY OPEN TOO EASY, REPLACED A ES	TOTAL OF 5 J LATCH	<b>第四個國際</b>	AMOUNT
#10 - MR Customer Reports: P. Tech: William Hofer(WAH) ADJUSTED HINGE AND	ANTRY IS HARD TO PU	JLL OPEN	100
ADJUSTED HINGES AND ADJUSTED J		0.30hrs	Warranty
#11 - MR Customer Reports: So UP AS SIDE CAMERA Tech: William Hofer(WAH) FOUND ISSUE WITH CAMERA BOX, REM		CAMERA SHOWS	Warranty
#12 - MR Customer Reports: WI TAPED IT UP WIT H DUCT TAE CORRECTLY Tech: William Hofer(WAH) SECURED WIRES AND TIED UP		STEP, CUSTOME URED	
#13 - MR Customer Reports: OV INTERMITENTLY GO ON AND O Tech: William Hofer(WAH) COULD NOT LOCATE AN ISSUE	ER HEAD CABINET LIC	GHTS 0.00hrs	Warranty
			······································
W14 - MR AS15V-658: RELOCATE 8 Tech: William Hofer(WAH) PERFORMED RECALL	GAGE GROUND WIRE	0.50hrs	100
	• • • • • • • • • • • • • • • • • • • •	900ACHRA VELATERRA	Warranty
#15 - MR ASTSBR: TCSBR8350079 : Caused by	SOLENOID KIT INTERS	TATE MH	
RIAS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "Thereby authorize the report in november to be done acron with the recessory meterod and agree that you are not responsive to the control of the vehicle in case of fee, that, or any other perpond your control or to any delay course by providing the supplier or bynagone." I hereby grant you of your employees permission to make the vehicle freein described on streets highways, or elsewhere for the purpose of testing for imprection. An express mechanic's lien is hereby acknowledged on above vehicle to secure undured of repairs thereto."  CLAMER OF WARRANTIES. Any wiminthes on the products sold hereby are those made by transformer. The same needy expressly declared all warranties enter express or implied, including implications of mechanististy or finess for a particular purpose, and the selfer neither interest or authorizes any other person to assume for a particular purpose, and the selfer neither interest or authorizes any other person to assume for a particular purpose, and the selfer neither interest or authorizes any other person to assume for a particular purpose, and the selfer neither interest or authorizes any other person to assume for a particular purpose, and the selfer neither interest or authorize any other person to assume for a particular purpose, and the selfer neither interest or authorize any other person to assume the labely an connection with the sale of products. Any insulation contained herein does not apply where products by tax.  Varions SE a ISUZU PARTS  RETURN FEE  RETURN FEE	LABOR PARTS DEDUCTIBLE SUBLET SHOP SUPPLIES HAZARDOUS MATERIALS SALES TAX OR TAX LD. SPECIAL ORDER DEPOSIT DISCOUNTS TOTAL DUE		

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 2 of 15 Trans ID: LCV20181568504

Case 2:18 cv-14935-JLL JAD Document 1-2 Filed 10/12/18 Fag 80 0 m 62 Fig 80 0 m 62 Filed 10/12/18 R/O Number Lakewood, NJ 08701 11/14/16 SERVICE DEPARTMENT HOURS 6033127/4 (732) 367-4499 R/O Close Date 8:30 a.m. to 5:00 p.m. AIRSTREAM - ITASCA - ROADTREK Status Monday - Saturday 11/30/16 800265.90l9 · www.colonialrv.com Fax. (732) 389-5777 Reprint Mileage In Closed Sunday Mileage Out 5160 5160 TIEDEMANN, RICHARD N Service Advisor / Tag # Jake Skidmore/1146 1100 RAHWAY RD. Work Phone SCOTCH PLAINS, NJ Vehicle Identification Number 908-625-2128 07076-3412 WD3PF4CD9FP116844 Home Phone Dolivery Date In-Service Date Year 908-625-2128 Make 7/08/15 Model 2016 Body AIRSTREAM INTERSTATE EX Color License Number MH BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS Service bulletin to correct constant draw from inv erter while coach is not in use **AMOUNT** Tech: William Hofer(WAH) Install solenoid kit 0.80hrs \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* Warranty RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON \* SPECIAL-ORDER OR ELECTRICAL PARTS. \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* MS\_STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. In hereby puthorize the repair LABOR .00 heremaker to be done along with the necessary material and agree that you are not respons-.00 for loss or damage to vehicle or articles within the vehicle in case of fire, theft, or any other to beyond your commot or for any debys coursed by unavariablent case of the theft or any other in beyond your commot or for any debys coursed by unavariablenty of ports or debys in juies, meets by the supplier or transporter. I neverby gram you or your employees permission to the time vehicle herein described on sireets, highways, or espective for the purpose of teaming or inspection. An express mechanic's lion is hereby asknowledged on above vehicle to secure .00 DEDUCTIBLE .00 SUBLET .00 SHOP SUPPLIES propert of repairs thereto." .00 HAZARDOUS MATERIALS D, AIMER OF WARRANTIES. Any warrances on the products sold hereby are those mode by .00 SALES TAX OR TAX I.D. ranulationer. The selecthereby expressly disciolins all warranties either express or implied, includ-inly implied warranty of merchantability or fitness for a particular purpose, and the select neither .00 SPECIAL ORDER DEPOSIT vis nor authorizes any other person to assume for 4 any liability in connection with the sale of .00 products. Any limitation contained herein does not apply where prohibited by law DISCOUNTS .00 WHORSE & ISUZU PARTS TOTAL DUE PETURN FEE RETURN FEE ON GM ONLY CIALIST IN COMMERCIAL ONC TRUCKS THANK YOU

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 3 of 15 Trans ID: LCV20181568504 2.13-ev-114935-J121-JAD Document 1-2 Filed 10/12/18 Page 37 07 02 1 N/C Number 6033387/1 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS R/O Close Date Status 8:30 a.m. to 5:00 p.m. (732) 387-4499 12/14/16 00 Reprint Monday - Saturday AIRSTREAM ~ ITASCA ~ ROADTREK Fax: (732) 369-5777 Mileage In Mileage Out Closed Sunday 800.265.90l9 · www.colonialrv.com 5161 5161 Service Advisor / Tag # Jake Skidmore/1146 TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Year Make Model Body Color License Number 2016 AIRSTREAM INTERSTATE EX MH BLACK/LT C 304352

DESCRIPTION OF SERVICE AND PARTS Email: rtmdl314@gmail	2000年100日本	AMOUNT
#3 - MR WINTERMH: WINTERIZE UNIT **MOTORHOME \$139.95	SPECIAL**	
Tech: William Hofer(WAH) Kit: WINTERMH: ANTI-FREEZE Installed: RV ANTI-FREEZE Hazardous Materials Charge Sub Total: Labor: 105.00 Parts: 26.10 Total WINTERIZED	1.50hrs l: 131.10	105.00 24.60 Included 1.50
#4 - MR Customer Reports: INSTALL NEW AGM BARANDY, RANDY IS SE NDING REPLACEMENT BATTE REPLENISH OUR STOCK \ Tech: William Hofer(WAH) INSTALLED NEW BATTERIES AS PER RANDY	ATTERIESAS PER ERIES TO 1.00hrs	Warranty
#5 * MR Customer Reports: POWER STEP INOP ADDED OPERATION Tech: William Hofer(WAH) Installed: MAGNET SCREEN DOOR INSTALL REPLACE MAGNETIC SWITCH	0.30hrs Qty: 1	Warranty Warranty
* RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND * BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON * SPECIAL-ORDER OR ELECTRICAL PARTS. ************************************	*	

TIPMS STRICTLY CASH UNLESS ARHANGEMENTS ARE MADE. It hereby authorize the repair in the restaller to be done along with the necessary material and agree that you are not responsible his loss or damage to vehicle or ancies set in the vehicle in tase of their that any other cause beyond your control of for any delays causes by unavolatility of parts or delays in parts increased by the supplier or transporter. It hereby grant you of your employees permission to operate the vehicle before described on streets, highways, or discovered for the purpose of legang and/or insception. An express mechanic's sen is hereby acknowledged on above vehicle to secure the amount of request thereby.

Insict AMER OF WARRANTIES. Any aumortus on the products sold hereby are those made by a manufacture. The selfer nereby expressly distributed all warranties either express or implied inclusing any implied warranty of merchantipolity of litribute for a particular purpose, and the selfer neither resumes nor authorizes any other person to asswere for it any liability in connection with the sale of tall products. Any limitation contained herein does not captly where prohibited by law.

HLL MHORSE & ISUZU PARTS 30% RETURN FEE 10% RETURN FEE ON GM ONLY 5H CAUST IN COMMERCIAL ONC TRUCKS THANK YOU

LABOR 105.00 PARTS 24.60 DEDUCTIBLE .00 SUBLET .00 SHOP SUPPLIES .00 HAZARDOUS MATERIALS 1.50 SALES TAX OR TAX I.D. 9.18 SPECIAL ORDER DEPOSIT .00 DISCOUNTS .00 TOTAL DUE 140.28 ACCOUNTS RECV 220B/6033387 140.28

JUNN-L-003116-18 09/11/2018 2:14:28 PM Pg 4 of 15 Trans ID: LCV20181568504 Page 38 01 62 Page D. 45 1110 11 12.18-cv-(4035-1111-JAD Document 1-2 Filed 10/12/18 6033626/1 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS R/O Close Date Status 8:30 a.m. to 5:00 p.m. (732) 367-4499 12/28/16 Reprint 00 Monday - Saturday Mileage In AIRSTREAM - ITASCA - ROADTREK Mileage Out Fax: (732) 369-5777 Closed Sunday 800.265.90l9 · www.colonialrv.com 5333 5333 Service Advisor / Tag # Jake Skidmore TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Make Year Model Body Color License Number 2016 AIRSTREAM INTERSTATE EX MH BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS AMOUNT Email: rtmd1314@qmail MR Customer Reports: REAR OVERHEAD LOCKED LIGHT INOP Tech: Christopher DeFelice(CDF) 1.00hrs Warranty LIGHT INTERMIT INOP, REMOVED AND REPLACED LIGHT AN D SWITCH, TESTED TO CONFIRM TOOK FROM STOCK 11002. LABOR FOR REMOVAL OF SWITCH AND LIGHT, REMOVAL OF SWITCH AND LIGHT ON STOCK, AND REINSTALL IN CUSTOMERS UNIT #4 -MR Customer Reports: FUSE BLOWN AND BATH LIGHT INOP Tech: Christopher DeFelice(CDF) Warranty REPLACED FUSED AND TESTED, NO SHORTS COULD HAVE BE EN FROM LOW BATTERY ISSUE CAUSING HIGH CURRENT #5 -MR Customer Reports: MID P/S NIGHT SHADE JAMMED AND DAMAGED, AND DAY SH ADE JAMMED AS WELL, REPLACE BOTH SHADES Caused by LOCATED MID SHADES JAMMED AND OUT OF ADJUSTMENT, F OUND THAT THE SHADES WORK BUT WHEN THEY JAMMED THE Y CAUSED THE ENDS TO SNAP AND THE SHADES WERE ABLE TO COME LOOSE AND SPIN. UNABLE TO REPAIR- REMOVED

Tech: Christopher DeFelice(CDF)

SHADES (DAY AND NIGHT) FROM STOCK 11001 AND REINS TALLED IN COACH, WIRED, ADJ, AND TESTED. SHADES SE NT BY AIRSTREAM WILL BE REINSTALLED IN STOCK UNIT WHEN IT ARRIVES

3 HOURS IS FOR REMOVAL OF VALANCE, MID SHADE DOES

ERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. Thereby authorize the reparatus nevertaker to be some along with the necessary material and agree that you are not responsible to loss or damage to vehicle or uncles left at the vehicle in case of this, theft, or any other classes beyond your carried to the any delays curried by a manacentarity of parts or delays in parts in profits by the supplier or filanspoter. If hereby grant you of your employees permission to provide the vehicle herein described on streets, highways, or electroner for the purpose of lessing and or represent in express mechanics are in thereby acknowledged on above vehicle to secure the interest of repara thereto.

LISCLAIMER OF WARRASTIES. Any warrantes on the products sold herosy are these made by the montifacture. The safet hardey depressly displains of warrantes other express or implied, including any implied warrante of merchantability or stress for a generate purpose, and the selfer neither sources not authorizes any other person to sesume for it any tablety in contraction with the safe of the products. Any histopic contained ferent does not apply where probabled by low.

ALL WHORSE & ISUZU PARTS

10% RETURN FEE

10% RETURN FEE ON GM ONLY

10% CHAUST IN COMMERCIAL ONC. TRUCKS
THANK YOU.

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LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX LD.
SPECIAL ORDER DEPOSIT
DISCOUNTS
TOTAL DUE

3.00hrs

Warranty

JUNN-L-003116-18 09/11/2018 2:14:28 PM Pg 5 of 15 Trans ID: LCV20181568504 Case 116-cv-14035-JLL-JAD. Document 1-2 Filed 10/12/18 Page 35 6/1624 FOX CUITIDE 6033626/2 Lakewood, NJ 08701 R/O Close Date SERVICE DEPARTMENT HOURS Status 8:30 a.m. to 5:00 p.m. (732) 387-4499 12/28/16 00 Reprint Monday - Saturday AIRSTREAM ~ ITASCA ~ ROADTREK Mileage In Mileage Out Fax: (732) 389-5777 Closed Sunday 800.265.9019 · www.colonialrv.com 5333 5333 Service Advisor / Tag # Jake Skidmore TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Year Make Model Body Color License Number 2016 AIRSTREAM INTERSTATE MH BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS AMOUNT NOT COME OUT EASY- REMOVAL OF SHADES, REMOVAL OF S TOCK UNIT VALANCE, REMOVAL OF SHADES AND REINSTALL SHADES ON CUSTOMERS UNIT #6 -MR Customer Reports: GO THROUGH ALL LIGHTS AND ELECTRONICS AND MAKE SURE EVERYTHING WORKS #7 \* MR Customer Reports: PICKUP AND DELIVER UNIT PER RANDY AT AIRSTREAM ADDED OPERATION Tech: Art Unkeefer(AU) 6.00hrs Warranty Work performed by VISA001 : 038822 () Warranty ADDITIONAL LABOR TO PULL PARTS FROM STOCK UNIT APP ROVED BY RANDY. PARTS OVERNIGHTED BY AIRSTREAM AND LOST BY CARRIER. \* RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON \* SPECIAL-ORDER OR ELECTRICAL PARTS. \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the repor-LABOR .00 such hereineter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of five, theft, or any other .00 case beyond your control of for any delays cauded by unavailability of parts or delays in parts of the purpose or transporter. I hereby grant you or your employees permission to sociate the sericle nerves described on streets, rightways, or assessment for the purpose of testing DEDUCTIBLE .00 SUBLET .00 lansial aspection. An express mechanic's lien is harmby acknowledged on above vehicle to secure THE AMOUNT OF REQUEST STREETS SHOP SUPPLIES .00 DISCLAIMER OF WARRANTIES. Any warranties on the graducts sold hereby are those made by HAZARDOUS MATERIALS .00 the manufacturer. The seller hereby expressly decising all warrantes either express or moved, rictud-SALES TAX OR TAX I.D. .00 any implied warranty of meretramability of times for a particular purpose, and the savier name includes no particular purpose, and the savier name in turnes no substances any other person to assume to it any table by in connection with the savier of the particular purpose. SPECIAL ORDER DEPOSIT .00 Lid products. Any limitation contained herein does not apply where prohibited by law. .00 DISCOUNTS HUL WHIORSE & IBUZU PARTS TOTAL DUE .00 RETURN FEE RETURN FEE ON GM ONLY SPECIALIST IN COMMERCIAL GMC TRUCKS.

THANK YOU

Cand 22 B-c/-14/935-JLL-JAD Document 1-2 Filed 10/12/18 Page 40 of 52 PageID: 45,953/1 R/O Close Date Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS 8:30 a.m. to 5:00 p.m. Reprint 1/31/17 (732) 367-4499 Monday - Saturday 00 Mileage In Mileage Out AIRSTREAM - ITASCA - ROADTREK Fax: (732) 369-5777 Closed Sunday 5410 5410 800.265.90l9 · www.colonialrv.com Service Advisor / Tag # Jake Skidmore/WAIT Vehicle Identification Number TIEDEMANN, RICHARD N Work Phone 908-625-2128 WD3PF4CD9FP116844 1100 RAHWAY RD. Home Phone Delivery Date In-Service Date SCOTCH PLAINS, NJ 07076-3412 7/08/15 908-625-2128 Body Color License Number Year Make Model INTERSTATE EX 2016 AIRSTREAM MH BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS AMOUNT Email: rtmd1314@gmail #1 -MR Customer Reports: SLIDING DOOR SHADE GOES DOWN TOO FAR AND NOT GOING UP ALL THE WAY, SOME OTHERS ON THAT SIDE ARE GOIN G DOWN TOO FAR Caused by REPAIRE REQUIRED REMOVAL OF DOOR FACE AND SCREEN R SCREEN DOOR ASSEMBLY AND THE REMOVAL OF THE SHADE FACE AND RETAINER. Tech: Joe Giaccio (JG) 1.50hrs Warranty Installed: SHADE 41.75 X 23.5 Qty: 1 Warranty Warranty FOUND SHADE MOTOR FOR SUNSCREEN DEFECTIVE, REMOVED AND REPLACED ASSEMBLY AND READJUSTED LIMITS AND P PROGRAMMED #2 -MR Customer Reports: FURNACE DOES NOT SEEM TO BE GETTING WARM ENOUGH Tech: Joe Giaccio (JG) 0.00hrs Warranty RAN FURNACE AND VERIFIED IT IS WORKING NORMALY, AI R BLOWING OUT OF VENTS IS 130 DEGREES. IN THE COLD THE FURNACCE WILL NEED TO RUN FOR SOME TIME BEFOR E IT FEELS WARM INSIDE #3 -MR Customer Reports: P/S MID SHADE GOES DOWN TOO FAR Tech: Joe Giaccio (JG) 0.30hrs Warranty ADJUSTED LIMITS AND TESTED SHADE, UNSCREWED VALANCE E TO ACCESS ADJUSTERS TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "Thoroby buthoran the repair LABOR with there rather to be done afong with the necessary material and agree that you are not responsthe for lass or damage to vehicle or ancies set in the vehicle in case of fee, theft, or any other Annu Deyord your control or for any delays couled by unavailability of parts or delays in parts in care of the supplier or transporter. I haveby grant you or your employees permission to purpose the which herein depotated on streets, highways, or elsewhere for the purpose of testing strictor improcessor. An express mechanics lien is hereby acknowledged on above vehicle to secure amount of repairs thereto. DEDUCTIBLE SUBLET SHOP SUPPLIES HAZARDOUS MATERIALS DISCLAIMER OF WARRANTIES. Any waterness on the products sold hereby are those made by the manufacturer. The selfer hereby expressly disclaims all warrances other express or impred, includ-SALES TAX OR TAX I.D. and any employ manuarly of merchandpolity or filmess for a porticular purpose, and the serier mether returner nor methodizes any other person to desure for it any liabely in connection with the sale of SPECIAL ORDER DEPOSIT suit products. Any similation contained herein does not copyly where prohibited by law DISCOUNTS ALL VICHORSE & ISUZU PARTS TOTAL DUE RETURN FEE RETURN FEE ON GM OWLY SPICIALIST IN COMMERCIAL GMC TRUCKS THANK YOU

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 6 of 15 Trans ID: LCV20181568504

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 7 of 15 Trans ID: LCV20181568504 Case 128-cv-14935-JLL-JAD Document 1-2 Filed 10/12/18 Page 41 of 62 PageID; 463953/2 Status R/O Close Date Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS Reprint 8:30 a.m. to 5:00 p.m. 1/31/17 (732) 367-4499 Monday - Saturday 00 Mileage In Mileage Out Closed Sunday AIRSTREAM - ITASCA - ROADTREK Fax (732) 369-5777 5410 5410 800.265.9019 · www.colonialrv.com Service Advisor / Tag # Jake Skidmore/WAIT Vehicle Identification Number TIEDEMANN, RICHARD N Work Phone WD3PF4CD9FP116844 908-625-2128 1100 RAHWAY RD. In-Service Date Delivery Date Home Phone SCOTCH PLAINS, NJ 07076-3412 7/08/15 908-625-2128 License Number Color Body

Model

INTERSTATE EX

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#4 - MR Customer Reports: P/S REAR SIDE SHADE GOES DOWN TOO FAR Tech: Joe Giaccio(JG) 1.00hrs FOUND THAT THE END OF THE SHADE MOTOR WAS CRACKED AND NOT SECURE IN PLACE. REMOVED VALANCE AND REMOV ED SHADE, REPLACED END PARTS AND REASSEMBLED AND A DJUSTED LIMITS	Warranty
* RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY * * BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON * * SPECIAL-ORDER OR ELECTRICAL PARTS. * ***********************************	

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TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the report accent reconstant to be done along with the nocessary material and agree that you are not responsible for loss or samage to reflice or articles left in the vehicle in case of fire, there or any other close begans your control or for any dimays coursed by unavalation of parts or delays in parts intervents by the supplier or transporter. I hereby grant you or your employees permission to speciate the vehicle hovern described on streets, highways, or elsewhere for the purpose of testing and an inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure

INSCLARGER OF WARRANTIES. Any warranges on the products suid hereby are more made by The manufacturer. The swise fluesby expressly disclaims all admissions either express or impled, including they impred warrantly of merchantability or littless for a particular purpose, and the seller neither accurates for authorizes any other person to assume for a any liability in connection with the sale of and products. Any limitation contained herein does not apply where promoting by law.

VILL WHORSE & ISUZU PARTS 30% RETURN FEE KISS RETURN FEE ON GM ONLY SPECIALIST IN COMMERCIAL GMC TRUCKS THANK YOU

Year Make

2016 AIRSTREAM

PARTS DEDUCTIBLE SUBLET SHOP SUPPLIES HAZARDOUS MATERIALS SALES TAX OR TAX LD. SPECIAL ORDER DEPOSIT DISCOUNTS TOTAL DUE

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UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 8 of 15 Trans ID: LCV20181568504 Case 118 cv 14035-JLL-JAD Document 1-2 Filed 10/12/18 Page 42 of 62 Page 10 6034037/1 Lakewood, NJ 08701 R/O Close Date SERVICE DEPARTMENT HOURS Status 8:30 a.m. to 5:00 p.m. (732) 367-4499 2/07/17 Reprint 00 Monday - Saturday AIRSTREAM ~ ITASCA ~ ROADTREK Mileage In Mileage Out Fax (732) 369-5777 Closed Sunday B00.265.90l9 · www.colonialry.com 5411 5411 Service Advisor / Tag # Jake Skidmore TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Make Model Body Calor License Number 2016 AIRSTREAM INTERSTATE BLACK/LT 304352

DESCRIPTION	OF SERVICE A	ND PARTS
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AMOUNT

Email: rtmd1314@gmail

MR Customer Reports: CLEAN INSIDE Work performed by BEF0001 : 539298 () \*

Internal

RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY BE SUBJECT TO A 20% RESTOCKING FEE, NO RETURNS ON

\* SPECIAL-ORDER OR ELECTRICAL PARTS. \*

TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the repair while therestrather to be done plang with the necessary material and agree that you are not respons-tive for this or damage to reflicte or articles left in the vehicle in case of fine thigh, or any other curve beyond your control or for any delays coased by unavailability of parts or delays in parts sharments by the supplier or transporter. I hereby grant you or your employees permission to operate the switch never described on streets, highways, or elsewhere for the surpose of testing unifor inspection. An express mechanic's ten is hereby acknowledged on above vehicle to secure

DISCLAMER OF WARRANTES. Any warrantes on the products said hareby are those made by the manufacturer. The sailar hereby expressly disclaims all warrantes either express or implied, including any arphied warranty of merchantability or litriess for a particular purpose, and the seller neither assumes not authorizes any other person to assume for it any limitation in contraction with the sale of unit products. Any limitation contained herein-spes not apply where prohibited by tale.

ALL WHORSE & ISUZU PARTS RETURN FEE

RETURN FEE ON GREONLY SPECIALIST IN COMMERCIAL GMC TRUCKS

HAZARDOUS MATERIALS SALES TAX OR TAX LD. SPECIAL ORDER DEPOSIT DISCOUNTS TOTAL DUE

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118 ev 14985-JI2L-JADas Document 1-2 Filed 10/12/18 Page R/00011724 CID R/0 Number 4/12/17 Lakewood, NJ 08701 6034868/1 SERVICE DEPARTMENT HOURS R/O Close Date Status (732) 367-4499 00 -67 8:30 a.m. to 5:00 p.m. 4/12/17 AIRSTREAM ~ ITASCA ~ ROADTREK Reprint Monday - Saturday Fax: (732) 369-5777 800.265.9019 - www.colonialry.com Mileage In Closed Sunday Mileage Out 5877 5877 Service Advisor / Tag # TIEDEMANN, RICHARD N Gary Weber/1403 Work Phone 1100 RAHWAY RD. Vehicle Identification Number 908-625-2128 SCOTCH PLAINS, NJ 07076-3412 WD3PF4CD9FP116844 Home Phone Delivery Date In-Service Date 908-625-2128 Year Make Model 7/08/15 Body 2016 Color License Number AIRSTREAM INTERSTATE EX BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS Email: rtmd1314@gmail #1 -MR Customer Reports: C/S DRIVERS SIDE REAR SHADE HAS AN ISSUE ROLLING UP. Caused by INSPECTED AND FOUND MOTOR SPUN Tech: Brian C Baylis(BCB) Caused by 0.00hrs Warranty INSPECTED, FOUND MOTOR SPUN Tech: Brian C Baylis(BCB) REMOVED VALANCE, REMOVED MOTOR, REPAIRED MOUNT 1.50hrs Warranty AND REPLACED WHITE RETAINER AND REPROGRAMMED #2 -MR Customer Reports: PULL DOWN SECTION FOR BED IS OFF TRACK. Caused by OUT OF ALIGNMENT Tech: Brian C Baylis (BCB) REMOVED PULL OUT, REPOSITIONED SLIDES AND 0.50hrs Warranty REASSEMBLED. TESTS OK WORKS AS DESIGNED #3 -MR QCSERVICE: FINAL QUALITY CHECK Sub Total: Labor: .00 Parts: .00 Total: .00 #4 -MR STORAGE: ANY RV LEFT FOR MORE THAN 10 DAYS AFTER WORK IS Sub Total: Labor: .00 Parts: .00 Total: .00 --------MR Customer Reports: CUSTOMER STATES SLIDING DOOR IS ERIUS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "Thereby surriorize the repair. LABOR. CABOR

On the enabler to be done along with the necessary motional and agree that you are not responsible to task or darkage to which or arrives set in the vehicle in case of fire, thet, or any other lattle beginning or far any delays caused by unavailability of parts or delays in parts profess the service by the supplier or transporter. I hereby guilt you be your employees permasion to consider the vehicle fire or several, highways, or elsewhere for the purpose of testing story inspection. An express mechanic's ten is hereby associated on above vehicle to secure a arriculat of repurs thereto?

SHOP SUPPLIES ESCLAMER OF WARRANTIES. Any warrances on the products und hereby are most made by a manufacture. The caller needly expressly disclammed warrantes either express or moted, including a SALES TAX OR TAX LD. SPECIAL ORDER DEPOSIT TAX AND ADDRESS TO SECURITY OF TAX ADDRE DISCOUNTS LL WHORSE & ISUZU PARTS TOTAL DUE RETURN FEE RETURN FEE ON GM ONLY PECIALIST IN COMMERCIAL GMC TRUCKS NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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DESCRIPTION OF SERVICE AND PARTS HARD TO LATCH THIS IS NORMAL DO TO THE	HE WAY THE
* RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS  * BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS  * SPECIAL-ORDER OR ELECTRICAL PARTS.  ***********************************	*****

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CLAMER OF WARRANTIES. Any advisorses on the products add hereby are those mode by Consider of Vinkhold (iii). Any agriculating products acid hereby are those more by manufacture. The serie hardly expressly discrams at warrannes either express or implied, includ-any impact agranty of merchanizability or times for a paracular purpose, and the serier neather arrest nor authorizes any other person to assigne for it any tability in connection with the sale of products. Any irrelation contained herein does not apply where prohosed by law

WHORSE & ISUZU PARTS

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CIALIST IN COMMERCIAL GUC TRUCKS.

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PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00
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AMOUNT

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 11 of 15 Trans ID: LCV20181568504 6036150/1 Case 2 18-cv 14735-JLL-JAD. Document 1-2 Filed 10/12/18 Page 45 01 62 Page D Lakewood, NJ 08701 R/O Close Date Status SERVICE DEPARTMENT HOURS 8:30 a.m. to 5:00 p.m. 7/27/17 (732) 367-4499 Reprint 00 Monday - Saturday Mileage In AIRSTREAM - ITASCA - ROADTREK Fax: (732) 369-5777 Mileage Out Closed Sunday 800.265.90l9 · www.colonialry.com 8744 8744 Service Advisor / Tag # Gary Weber/2098 TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Year Make Model Body Color License Number AIRSTREAM INTERSTATE EX MH BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS AMOUNT Email: rtmd1314@gmail #1 -MR Customer Reports: MACERATOR IS INOP Caused by FUSE WAS BLOWN Tech: Joe Giaccio(JG) 0.50hrs Warranty TECH REPLACED FUSE AND DUMPED THE TANKS #2 -MR Customer Reports: ELECTRIC STEP IS NOT WORKING Caused by BAD MAGNET (PART ON ORDER ) Tech: Joe Giaccio (JG) 0.00hrs Warranty Ordered: MAGNET SCREEN DOOR INSTALL Qty: 1 Warranty MR Customer Reports: HEAT BUCKLED THE PLASTIC IN THE #3 -LOWER SHELF OF THE REFRIGERATOR DOOR Caused by WARPED, DEALER WILL CONTACT NOVA COOL FOR REPLACEMENT DOOR MOD, R3102A4DC SER# 274084 MFG 5/27/15 Tech: Joe Giaccio (JG) 0.00hrs Warranty #4 -MR Customer Reports: PASSENGER REAR SCREEN NOT WORKING Caused by DEFECTIVE MOTOR ( PART IS ON ORDER ) Tech: Joe Giaccio(JG) 0.00hrs Warranty Ordered: MOTOR POWER SHADE Qty: 1 Warranty TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the repair THERE STREETLY CASH UNLESS ARRANGEMENTS ARE TAKED. IT hereby authorize the repair and inheritation to be done along with the necessary material and agree that you are not responsible for the table of damage to whiche or shocks left in the whitch in case of fee, theft, of any other case beyond your control or to any delays chause by university of parts or delays in parts intermed by the supplier or transcorter. I hereby grant you or your employees permission to upricate the venice herein described on streets, leginarys, or elsewhere for the purpose of testing and or hispection. An express mechanics lien is hereby acknowledged on above vehicle to secure LABOR PARTS DEDUCTIBLE SHOP SUPPLIES HAZARDOUS MATERIALS LESCLARIER OF WARRANTIES. Any warrantive on the products sold hereby are those mude by

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grams interior working of merchantability or fitness for a particular purpose, and the select certical common purpose. insurings has authorized any other person to assume for it any liability in correction with the sale of and products. Any limitation contained reven does not apply where prohibited by tax

ALL WHORSE & ISUZU PAINS METURN FEE NOT RETURN FEE ON GRI ONLY SPECIALIST IN COMMERCIAL GMC TRUCKS SPECIAL ORDER DEPOSIT DISCOUNTS

TOTAL DUE

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 12 of 15 Trans ID: LCV20181568504 Caro 2711-cv-14935-JLL-JAD Document 1-2 Filed 10/12/18 Fuge 10/25/17 6036150 6036150/2 Lakewood, NJ 08701 R/O Close Date SERVICE DEPARTMENT HOURS Status 8:30 a.m. to 5:00 p.m. (732) 387-4499 7/27/17 Reprint 00 Monday - Saturday Mileage In Mileage Out AIRSTREAM - ITASCA - ROADTREK Fax: (732) 369-5777 Closed Sunday BOO.265.9019 · www.colonialrv.com 8744 8744 Service Advisor / Tag # Gary Weber/2098 TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 7/08/15 908-625-2128 Year Make Body Color License Number 2016 AIRSTREAM INTERSTATE EX MH BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS **AMOUNT** MR QCSERVICE: FINAL QUALITY CHECK Sub Total: Labor: .00 Parts: .00 Total: .00 #6 -MR STORAGE: ANY RV LEFT FOR MORE THAN 10 DAYS AFTER WORK IS \* RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY \* BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON SPECIAL-ORDER OR ELECTRICAL PARTS. \*

FIRMS STRECTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the report in hereinother to the durie along with the recessiony material and agree that you are not responsive to take to account to the above or case of the. Hert, or any other case of the street of the any other case of the street of the any other property of parts or delays in parts in member by the supplier or transporter. I hardby grant you or your employees permission to update the window haven described on streets, highways, or elsewhere for the purpose of testing under inspection. An express medianics ten is hardby approved on above vehicle to secure the proposers therefor.

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ALL WINDRIE & ISUZU PARTS
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SPECIAL BIT IN COMMERCIAL GMC TRUCKS

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UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 13 of 15 Trans ID: LCV20181568504 agelD.152nunger Case 1116 cv 14985-JLL-JAD Bocument 1-2 Filed 10/12/18 Page 47 of 52 T 6038064/1 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS R/O Close Date Status 8:30 a.m. to 5:00 p.m. (732) 367-4499 2/21/18 ത Reprint Monday - Saturday AIRSTREAM ~ ITASCA ~ ROADTREK Mileage In Fax: (732) 369-5777 Mileage Out Closed Sunday 800.265.9019 · www.colonialry.com 9169 9275 Service Advisor / Tag # Gary Weber/1230 TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Make Model Body Color License Number 2016 AIRSTREAM INTERSTATE MH BLACK/LT C 304352 DESCRIPTION OF SERVICE AND PARTS **AMOUNT** Email: rtmd1314@gmail #1 -MR Customer Reports: REAR SHADE DOES NOT WORK SOP HERE Caused by DEFECTIVE MOTOR/CONTROLLER Tech: Christopher DeFelice(CDF) 1.00hrs Warranty Tech: Thomas Cygnarowicz (TC) 0.00hrs Warranty Installed: MOTOR POWER SHADE Qty: 1 Warranty Installed: MOTOR POWER SHADE Qty: 1 Warranty Freight: Warranty Installed: REMOTE REAR SCREEN Qty: 1 Warranty TECH REMOVED AND INSTALLED NEW MOTOR BUT IT WOULD NOT PROGRAM. TECH CALLED AIRSTREAM AND WAS TOLD BY JEREMY AT AIRSTREAM TO REORDER. TECH REMOVED THE FIRST MOTOR AND CONTROLLER AND INSTALLED THE NEW ONE. TECH PROGRAMED AND ADJUSTED ALONG WITH ADJUSTING THE START STOP POSITIONS. TECH HAD TO REMOVE SHADE ASSEMBLY TO DO THE ADJUSTMENTS AND THEN REINSTALLED SHADE ASSEMBLY -----#2 \* MR Customer Reports: CIELING LIGHT IS INOP ADDED OPERATION Caused by INTERNAL Tech: Thomas Cygnarowicz (TC) 0.00hrs Warranty Installed: LED CEILING RECESS Qty: 1 Warranty REMOVED OLD ASSEMBLY AND REPLACED WITH NEW. #3 \* MR Customer Reports: MOTOR HOME WAS LOW ON GAS WHEN WE

FERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the reparsion ferminable to be done along with the recession motional and agree that you are not responster for loss or damage to which or a nitries, left in the voltatio in case of tre, their, it any other cause beyond your control or for any delays caused by unavasionably of parts or delays in parts in primits by the substier or transporter. I hereby grant you or your employees permission to operate the voltage harven described on streets highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's ten is thereby authorizeded on above vehicle to secure the amount of replies thereby."

LISCLAMER OF WARRANTIES. Any warrantes on the products and haretry are those made by the manufacturer. The saler hereby expressly disciplints all warrantes wher express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the select materials has not authorized any other person to assume for a any listerity in connection with the sale of use products. Any imitation contained better does not apply where prohibited by tax

ALL WHORSE'S ISUZU PARTS
JOY, RETURN FEE ON GM ONLY
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SPECIAL ORDER DEPOSIT
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LABOR

TOTAL DUE

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 14 of 15 Trans ID: LCV20181568504 13 CV 14V35-JLL-JAD Document 1-2 Filed 10/12/18 Page 45 of 62 T age D. 53 Jumper 6038064/2 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS R/O Close Date Status 8:30 a.m. to 5:00 p.m. (732) 387-4499 2/21/18 Reprint 00 Monday - Saturday Mileage Out AIRSTREAM ~ ITASCA ~ ROADTREK Mileage In Fax: (732) 369-5777 Closed Sunday 800.265.90l9 · www.colonialrv.com 9169 9275 Service Advisor / Tag # Gary Weber/1230 TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Home Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Year Make Body Color License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
PICKED UP FROM CUSTOMER	MANOGRAI
ADDED OPERATION	
Work performed by VISA001 : MOBIL ()	39.00
*****************	35.00
* RESALABLE PARTS MAY BE RETURNED WITHIN 30 DAYS AND MAY *	
* BE SUBJECT TO A 20% RESTOCKING FEE. NO RETURNS ON *	
* SPECIAL-ORDER OR ELECTRICAL PARTS. *	

MH

INTERSTATE EX

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

ILLIHAS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "Thereby pulmorate the repair were florestation to be done along sub-the necessary material and agree that you are not responsible for loss or damage to vehicle in articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any drays caused by unavailability all parts or delays in parts uncomments by the suspine or transporter. I hereby grant you or your employees permission to specifie the vehicle herein described on sheets, highways, or essentize for the purpose of lessing unit-or impection. An express methanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereta.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The solici fields expressly decisims all warrantes offer express or empired, input-originally eligibud suarractly of manchandpolity or timess for a particular purpose, and the seller neither intuition for authorized any after person to assume for it any basisty in connection with the sale of and products. Any initiation contained foreign does not apply where prohibited by law.

2016

AIRSTREAM

HEL WHORSE & ISUZU PARTS 19% RETURN FEE ON GM ONLY IFFICIALIST IN COMMERCIAL GMC TRUCKS THANK YOU

	LABOR	.00
	PARTS	.00
	DEDUCTIBLE	.00
	SUBLET	39.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
d-	SALES TAX OR TAX I.D.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	,00
	TOTAL DUE	39.00
	VISA/MC 04602A	39.00

BLACK/LT C

304352

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 15 of 15 Trans ID: LCV20181568504 OLC: 14935-JLL-JAD Document 1-2 Filed 10/12/18 6039945/1 R/O Close Date Status Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS 8:30 a.m. to 5:00 p.m. 5/30/18 Final (732) 367-4499 00 Monday - Saturday Closed Sunday Mileage In Mileage Out AIRSTREAM ~ ITASCA ~ ROADTREK Fax: (732) 369-5777 9276 14,23/ -9276-B00.265.90l9 · www.colonialrv.com Service Advisor / Tag # Anthony Santani/1579\*W\* Work Phone Vehicle Identification Number TIEDEMANN, RICHARD N 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 Delivery Date In-Service Date SCOTCH PLAINS, NJ 07076-3412 Home Phone 908-625-2128 7/08/15 Year Make Body Color License Number Model BLACK/LT C 2016 INTERSTATE EX 304352 AIRSTREAM MH DESCRIPTION OF SERVICE AND PARTS AMOUNT Email: rtmd1314@gmail #1 - Customer Reports: REMOTE FOR ALL SUNSCREENS AND NIGHT SHADES NEEDS T O BE REPLACED AND PROGRAMED. Caused by PROGRAMMED NEW REMOTE FOR SUN AND NIGHT, FOUND REM Tech: Tommy Sherwood (TS) Warranty 0.00hrs @ .00 Freight: Warranty Unrealized: REMOTE 16 CHANNEL Qty: 1 Warranty OTE WILL NOT GO INTO SLEEP MODE AND WILL DRAIN BAT TERIES, ORDERED NEW BUT CUST CAN USE , JUST NEEDS TO KEEP BATTERIES ON HAND . . . . . . . . . . . . . . . . . . #2 - Customer Reports: THE CEILING FAN IN BATHROOM NEEDS TO BE REPLACED , IT SHATTERED WHEN TURNED ON. 0.00hrs @ .00 Tech: Tommy Sherwood (TS) Warranty Installed: BLADE VANAIR VENT Qty: 1 Warranty TECH REPLACED CEILING FAN BLADE THAT WAS GONE AND TESTED, OK NOW. . . . . . . . . . . . . . . . . #3 - Customer Reports: THE AWNING DOES NOT LATCH PROPERLY ON THE FRONT EN D AND DOES NOT WORK AL ALL Caused by TECH FOUND BRANCHES WEDGED INTO AWNING ARMATURE CA Tech: Tommy Sherwood(TS) 0.70hrs @ 145.00 101.50 Installed: END COVER RH BLK 1@38.00 38.00 TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the report LABOR as its here rather to be done along with the necessary material and agree that you are not responsible to his loss or damage to vehicle or articles left in the senicle in case of the, theti, or any other PARTS cause beyond you curried or for any delays coulded by unavailability of parts or datays in parts.

Shoments by the supplier or transporter. I hereby grant you or your employees permission to licerate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing will or inspection. An express mechanics ten is hereby acknowledged on above vehicle to secure. DEDUCTIBLE SUBLET **SHOP SUPPLIES** the amount of report thereto? HAZARDOUS MATERIALS DISCLAIMER OF WARRANTIES. Any warranters on the products sold hereby are those made by SALES TAX OR TAX I.D. in a manufacturer. The select hereby expressly decisions at warrantees either express or implied, including any implied warranty of merchanizability or litness for a particular purpose, and the solar neither SPECIAL ORDER DEPOSIT returnes nor authorizes any other person to assume for 4 any lightly in connection with the sale of call products. Any limitation contained herein does not apply where prohibited by law. DISCOUNTS ALL WHORSE & ISUZU PARTS TOTAL DUE 10% RETURN FEE RETURN FEE ON OM ONLY SPECIALIST IN COMMERCIAL GMC TRUCKS THANK YOU NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 1 of 12 Trans ID: LCV20181568504 2.18-cv 4.4935-JLL-JAD Document 1-2 Filed 10/12/18 Page 50 of 62 PageID: 559945/2 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS 8:30 a.m. to 5:00 p.m. 5/30/18 Final (732) 367-4499 00 Monday - Saturday Mileage Out Mileage In AIRSTREAM ~ ITASCA ~ ROADTREK Fax: (732) 369-5777 Closed Sunday 9276 9276 800.265.9019 · www.colonialrv.com Service Advisor / Tag # Anthony Santani/1579\*W\* Vehicle Identification Number TIEDEMANN, RICHARD N Work Phone 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 Home Phone Delivery Date In-Service Date SCOTCH PLAINS, NJ 07076-3412 7/08/15 908-625-2128 Make License Number Color BLACK/LT C AIRSTREAM INTERSTATE EX MH 304352

DESCRIPTION OF SERVICE AND PARTS		ARRIDAN	AMOUNT
Freight: Installed: BATTERY STRAP 38IN USING STRAIN ON POWER GEAR AND BLOWING FOR ALSO REPLACED FUSE, STEP OK. AWNING ETRACT ALL THE WAY AND JUST GOES IN AND EDS REPLACING, GAVE CUST ESTIMATE. Sub Total: 181.08	WILL NOT R	2@5,79	30.00 11.58
#4 - Customer Reports: AUTOMATIC STEP DOES NOT WORK, CUST SAYS K. Tech: Tommy Sherwood(TS) REPAIRED ON LINE 3 SEE LINE 3.	SEEMS STUC	.00	Warranty
#5 - Customer Reports: LEAK UNDER GALLEY SINK FROM THE DRAIN. Caused by TECH FOUND CRACKED DRAIN PIPE UNDER SI Tech: Tommy Sherwood(TS) Installed: ADAPTER 1-1/2 SWIVEL X FPT Installed: WASHER RUBBER .5 Installed: ADAPTER PVC 1-1/2 X 1-1/2 SLI D AND TESTED OK NOW.	0.00hrs		Warranty Warranty Warranty Warranty
#6 - Customer Reports: HOT WATER HAS VERY LOW PRESSURE. Tech: Tommy Sherwood(TS) Installed: MIXING VALVE 90029		.00 Qty: 1	Warranty Warranty

TERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. It hereby authorize the repoir remains stretcher to be dote along with the necessary makerial and agree that you are not responsible to keps or damage to which or ancies let in the vehicle in case of five. Belt or any other tause beyond your compoler for any deays coursed by unavailability of parts or delays in parts imprecisely by the supplier of stansporter. If hereby grant you or your employees permission to cuerate the vehicle herein described on showers, furtherways, or elsewhere for the purpose of testing and or inspection. An express mechanic's ten is hereby acknowledged on above well-de to secure melanically impairs therefor."

UISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by in Hanufacturer. The series hereby expressly disdorns all warranties either express or implied, incl. ing any implied warranty of merchandbody or fitness for a particular purpose, and the safer neither purposes any other person to assume for it any liberty in connection with the safe of and products. Any limitation contained herein does not apply where prohibited by law

ALL WHORSE & ISUZU PARTS IN RETURN FEE ON GM ONLY SPECIALIST IN COMMERCIAL GMC TRUCKS THANK YOU

092690

LABOR PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

2016

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 2 of 12 Trans ID: LCV20181568504 Document 1-2 Filed 10/12/18 Page 51 of 62 PageID; 569945/3 R/O Close Date Lakewood: NJ 08701 SERVICE DEPARTMENT HOURS 5/30/18 Final 8:30 a.m. to 5:00 p.m. (732) 367-4499 Monday - Saturday Mileage Cut Mileage in 00 Closed Sunday AIRSTREAM ~ ITASCA ~ ROADTREK Fax (732) 369-5777 9276 BOO.265.90(9 · www.colonialrv.com Service Advisor / Tag # Anthony Santani/1579\*W\* Vehicle Identification Number Work Phone TIEDEMANN, RICHARD N WD3PF4CD9FP116844 908-625-2128 1100 RAHWAY RD. In-Service Date Delivery Date Home Phone SCOTCH PLAINS, NJ 07076-3412 7/08/15 908-625-2128 License Number Color Body Model Make 304352 BLACK/LT C INTERSTATE EX 2016 AIRSTREAM AMOUNT DESCRIPTION OF SERVICE AND PARTS TECH FOUNDCLOGGED MIXING VALVE AND REPLACED WITH N EW TO RESTORE OPERATION, WORKING AS DESIGNED. ------- Customer Reports: BATH SINK FAUCET GETS STUCK WHEN PULLING UP TO SHO WER BRACKET, COUNTER WEIGHT GETS CAUGHT UNDER SINK Caused by FOUND HOSE BROKEN AND NEEDS REPLACING, HOSE ON ORD Warranty 0.00hrs @ .00 Tech: Tommy Sherwood (TS) Qty: 1 Warranty Unrealized: HOSE LAVY FAUCET ER #8 - Customer Reports: SCREEN FIR SIDE DOOR NEEDS ATTENTION. 0.00hrs @ .00 Warranty Tech: Tommy Sherwood (TS) Warranty Qty: 1 Installed: ROLLER SCREEN DOOR PR TECH CHECKED AND ROLLERS ON BOTTOM OF SCREEN INOPE RABLE, REMOVED AND REPLACED ROLLERS AND TESTED, OK NOW: #9 - Customer Reports: PLEASE MAKE SURE ALL DOORS LOCK WITH ELECTRONIC K - They do Lor operate EY 0.00hrs @ .00 Tech: Tommy Sherwood (TS) TESTED AND LOCKS WORKING WITH ELECTRONIC KEY Sub Total: .00 #10 -Customer Reports: TURES STRICTLY CASH UNLESS ARMANGEMENTS ARE MADE. "I hereby authorize the reporhere street in the done along with the recessory material and agree that you are not responsible for less of damage to vehicle or articles left in the vehicle in case of fine, their, or pay other cause beyond your control or for any delays caused by unbreakability of parts or delays in parts imprients by the support or transporter. I hereby grant you or your employees permission to receive the vehicle hire of described on streets, highways, or elsewhere for the purpose of testing in the inspection. An express mochanic's light is hereby advisorabled on above vehicle to secure DEDUCTIBLE SUBLET SHOP SUPPLIES the amount of repairs thereto" HAZARDOUS MATERIALS DISCLAIMER OF WARRANTIES. Any warrantes on the products sold hereby are those made by the manufacturer. The seller haraby expressly disclaims of warranties either express or micked, includ-. SALES TAX OR TAX LD. They are proposed warranty of menchantability or threns for a particular purpose, and the safer neither provinces for authorizes any other person to assume for it any liability in connection with the safer of SPECIAL ORDER DEPOSIT

DISCOUNTS TOTAL DUE

THANK YOU

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

said products. Any amitorion contained herein does not apply where prohibited by law

ALL WHORSE & ISUZU PARTS 30% RETURN FEE

SHI CALIST IN COMMERCIAL DMC TRUCKS

UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 3 of 12 Trans ID: LCV20181568504 Page 52 01 62 R/Q Number 2:18-cv-**1**4935-JLL-JAD Document 1-2 Filed 10/12/18 6039945/4 Lakewood, NJ 08701 SERVICE DEPARTMENT HOURS R/O Close Date Status 8:30 a.m. to 5:00 p.m. (732) 387-4499 9 00 5/30/18 Final Monday - Saturday AIRSTREAM - ITASCA - ROADTREK Fax: (732) 369-5777 Mileage in Mileage Out Closed Sunday BOO.265.90I9 · www.colonialrv.com 9276 9276 Service Advisor / Tag # Anthony Santani/1579\*W\* TIEDEMANN, RICHARD N Work Phone Vehicle Identification Number 1100 RAHWAY RD. 908-625-2128 WD3PF4CD9FP116844 SCOTCH PLAINS, NJ 07076-3412 Hame Phone Delivery Date In-Service Date 908-625-2128 7/08/15 Year Make Model Body Color License Number 2016 AIRSTREAM INTERSTATE EX

CHECK AND MAKE SURE VALVER FOR WATER SITIONED CORRECTLY, CUST STATES FLO	HEATER ARE PO	AMOUNT
Tech: Tommy Sherwood(TS) SEE LINE 6 FOR REPAIR.	0.00hrs @ .00	Warranty
RESALABLE PARTS MAY BE RETURNED WITHIN BE SUBJECT TO A 20% RESTOCKING FEE. NO SPECIAL-ORDER OR ELECTRICAL PARTS.	30 DAYS AND MAY * RETURNS ON *	

MH

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304352

ERMS STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the report sold treanabler to be done along with the necessary material and agree that you are not responsible for love or durage to select or angles left in the selecte in case of fire, that, or any other be for loys of damage to sence or anders set in the vehicle in case of the, than, or any other such beyond your control or for any delays cursued by entowardably of parts or delays in parts supported by the support or bangoder. I hereby graft you or your employees permission to unrule the vehicle herein described on streets, highlyays, or elsewhere for the purpose of tosking status displacion. An express mechanic's lien is needly advisowed by the above vehicle to secure the amount of repairs thereto.

INSCLARABER OF WARRANTSES. Any warranters on the products add hereby are those made by ne manufacturer. The senior hardby expressly disclaims all warranties either express or implied, including any explicit warrantly of merchanizatility or filmets for a particular purpose, and the select neither industries nor authorizes any other person to assume for it any liability in connection with the sale of and products. Any smithland combined become does not apply where prohibited by taw.

ALL WHORSE & ISUZU PARTS 38% RETURN FEE

10% RETURN FEE ON GM ONLY

SPECIALIST IN COMMERCIAL GMC TRUCKS

THANK YOU

LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT
DISCOUNTS
TOTAL DUE VISA/MC 04792A

79.58 .00 .00 .00 .00 10.01

101.50

.00 .00 191.09 191.09

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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#### UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 4 of 12 Trans ID: LCV20181568504 Case 2:18-cv-14935-JLL-JAD Document 1-2 Filed 10/12/18 Page 53 of 62 PageID: 58



North Trail RV Center 4601 Lexington Ave. Fort Myers FL USA 33905 Phone #:(239) 693-8260 Fax #: (239) 693-2304

Invoice Number: 145691 Tag Number: 643



Date and Time In: 4/26/2017 - 3:41 PM

Date and Time Out: 426/2017-3:41 PM., emised Date 5 Time 5/12/2017-3:41 PM. Cashed Out Date:

Date Appointment Initiated: 4/26/2017

Service Advisor: (1113EE) James Panagoulis

RICHARD TIEDEMANN 1100 RAHWAY RD SCOTCH PLAINS NJ 07076-3412

2058590

Home: (908) 625-2128 Cell: (908) 625-8036

Veh Info: 16 AIRSTREAM INTERSTATE GRAND TOU BLACK

Serial Numbers: WD3PF4CD9FP116844

304352

In-Srv: 7/18/2015 Miles/Hrs In: 7123 Out:

Plate #:

tepair	VIN	Second VIN	Mech #	Туре			Labor	Disc	ount	Tota
Description	10.00 Per	4-20-20-0-2		Qty Ret. Price	Savings	Sellin	g Price	Ext Disc	count E	at Pric
1	FP116844	304352	1494EE	Service Warranty			INC		INC	IN
PUSHED INP CAUSE: Quick CORRECTION REMOVED BI	OSSIBLE WHER connect piece bro I: CLAIM# 51263 ROKE LP FITTH	RE LEAK ISADVIS oke, need outho to o 815 @.50 AUTHON F	E order and replace,,, a RM705081	E STICKERGUEST STATE  asking .5 to replace  " PERFORMED DROP TEST						AS
DESIGNED,		RE X I/4 MIP		1.00						100
06-1261				2007						IN
945327	00000000000	FLARE UNION		1.00						IN
69-0163		E NIPPLE		1.00						IN
224411	PIANO H	IINGE 72" SILVER	Parts Total:	INC Labor Total:		nuc.	Job Tot			IN
ZW. Christian water	FP116844	304352	1494EE	INC Labor Total: Service Warranty	BSTRUGBITS NO.	INC	INC	professioning	INC	IN
was notable to at control board	out fuse in that lo and had power	cation, read remov	ed screen door in oi	o theck the magnet checked as der to see if there was relay // or an had power going to motor	wire disco	nnecte	diameter, We	ent and	checked	power
was notable to it control board motor,, 2.0 to CORRECTION PART RETUR DESCRIPTION	put fuse in that lo I and had power,, tal labor I: CLAIM# 51263 N: 5/25/2017 LW N: STEP MOTOR	cation, read remov , checked for power 815 @2.00 AUTHO#	ed screen door in or going to motor afte	der to see if there was relay //	wire disco	nnecte	diameter, We	ent and	checked	power
was notable to at control board motor,, 2.0 to CORRECTION PART RETUR DESCRIPTION PART RETUR DESCRIPTION DESCRIPTION	put fuse in that lo I and had power,, tal labor I: CLAIM# 51263 N: 5/25/2017 LW N: STEP MOTOR N: 5/25/2017 LW N: STEP MOTOR	cation, read remov checked for power 815 @2.00 AUTHO#	ed screen door in or gaing to motor afte RM705082	der to see if there was relay // r an had power going to motor	wire disco	nnecte	diameter, We	ent and	checked	power ce
was notable to at control board meter, 2.0 to CORRECTION PART RETUR DESCRIPTION PART RETUR DESCRIPTION 512849AIR	put fuse in that lo I and had power,, tal labor I: CLAIM# 51263 N: 5/25/2017 LW I: STEP MOTOR N: 5/25/2017 LW I: STEP MOTOR SWITCH	cation, read remov checked for power 815 @2.00 AUTHO# MAGNET BAR MAGNET W/	ed screen door in or gaing to motor afte RM705082 NC/NO CONT	der to see if there was relay // r an had power going to motor	wire disco	nnecte	diameter, We	ent and	checked	power ce
was notable to all control board motor, 2.0 to CORRECTION PART RETUR DESCRIPTION PART RETUR DESCRIPTION DESCRIPTION DESCRIPTION	put fuse in that lo I and had power,, tal labor I: CLAIM# 51263 N: 5/25/2017 LW I: STEP MOTOR N: 5/25/2017 LW I: STEP MOTOR SWITCH	cation, read remove, checked for power at the checked for a chec	ed screen door in or gaing to motor after RM705082 NC/NO CONT 512450	der to see if there was relay // r an had power going to motor 1.00 1.00	wire disco	nniecto ing 1.0	d	ent and i and 1:0	checked	power ce: IN
was notable to at control board motor,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	put fuse in that lo I and had power,, tal labor I; CLAIM# 51263 N: 5/25/2017 LW N: STEP MOTOR N: 5/25/2017 LW N: STEP MOTOR SWITCH MOTOR	cation, read remov , checked for power 315 @2.00 AUTHO# MAGNET BAR MAGNET W/ HORZ PROJ STEP	ed screen door in or gaing to motor afte RM705082 NC/NO CONT 512450 Parts Total;	der to see if there was relay // r an had power going to motor  1.00 1.00 INC Labor Total:	wire disco	nnecte	d w diagnosis	ent and i and 1:0	checked to repla	power ct.
was notable to all control board motor,, 2.0 to CORRECTION PART RETUR DESCRIPTION PART RETUR DESCRIPTION 512849AIR 512450-103  GUEST STATI CAUSE: Solen CORRECTION off, used mult CLAIM# 5126	put fuse in that lo I and had power,, ial labor I; CLAIM# 51263 N; 5/25/2017 LW N; 5725/2017 LW SWITCH MOTOR  FP116844 ES INVERTER R oid is bad,,,, stayi I; Replaced old se is meter to check i interect to check i interect to check ii inte	cation, read remove, checked for power at the checked position of the checked for power at the checked for pow	ed screen door in or going to motor after RM705082 NC/NO CONT 512450 Parts Total: 1494EE VAN IS FLASHIN causing constant dr moid and working as draw when discons RETURN: SOLEN	der to see if there was relay if r im had power going to motor 1.00  I.00  INC Labor Total:  Service Warranty G 4 X A SECOND. ADVISE aw., 5 diagnosis .5 to replace a designed., staying locked when the sect was turned off and no draw OID 5/4/17	wire disco	INC	Job Tot	ent and 1:0 and 1:0	checked to repla	prower ct: In In In
was notable to at control board motor,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	put fuse in that lo I and had power,, ial labor I; CLAIM# 51263 N; 5/25/2017 LW N; 5725/2017 LW SWITCH MOTOR  FP116844 ES INVERTER R oid is bad,,,, stayi I; Replaced old se is meter to check i interect to check i interect to check ii inte	cation, read remove, checked for power of the checked position of the checked power of the checked power of the checked for power of th	ed screen door in or gaing to motor after RM705082 NC/NO CONT 512450 Parts Total: 1494EE VAN IS FLASHIN causing constant dr moid and working as draw when discons RETURN: SOLEN CH P	der to see if there was relay if r im had power going to motor 1.00  INC Labor Total:  Service Warranty G 4 X A SECOND. ADVISE aw.,, 5 diagnosis .5 to replace a designed.,, staying locked when the was turned off and no draw OID 5/4/17  1.00	wire disco	INC al labor nect on tal labo	Jeb Tel INC and unloc	ent and 1:0 and 1:0	checked to repla	prower ct: IN IN IN
was notable to all control board motor,,,,,,,, 2.0 to CORRECTION PART RETUR DESCRIPTION 512849AIR 512450-103  GUEST STATI CAUSE: Solen CORRECTION off,,,,, used mult CLAIM# 5126.	put fuse in that lo I and had power,, ial labor I; CLAIM# 51263 N; 5/25/2017 LW N; 5725/2017 LW SWITCH MOTOR  FP116844 ES INVERTER R oid is bad,,,, stayi I; Replaced old se is meter to check i interect to check i interect to check ii inte	cation, read remove, checked for power of the checked position of the checked power of the checked power of the checked for power of th	ed screen door in or going to motor after RM705082 NC/NO CONT 512450 Parts Total: 1494EE VAN IS FLASHIN causing constant dr moid and working as draw when discons RETURN: SOLEN	der to see if there was relay if r im had power going to motor 1.00  I.00  INC Labor Total:  Service Warranty G 4 X A SECOND. ADVISE aw., 5 diagnosis .5 to replace a designed., staying locked when the sect was turned off and no draw OID 5/4/17	wire disco	INC	Job Tot	ent and 1:0 and 1:0	checked to repla	Power E E E

# UNN-L-003116-18 09/11/2018 2:14:28 PM Pg 5 of 12 Trans ID: LCV20181568504 Case 2:18-cv-14935-JLL-JAD Document 1-2 Filed 10/12/18 Page 54 of 62 PageID: 59

Repair Description	VIN	Second VIN	Mech#	10.3	ype Qty Ret. Price	Savings S	Labor elling Price	Discount Ext Discount	
	N: 5/25/2017 LV		Through a district Second 2011 Aug	40. I		et i samen ess Anno Melono	4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		100
THE RESERVE AND ADDRESS OF THE PARTY OF THE	N: AMS SHADE	ACCIDANT FROM SECOND THE ACCIDENT	Agrant da		A Milde	Taut Ulbery		Anti di Geografia	A PARTIE
704191-03N	C SHADE	49,38X25,50 POW			00	0.473.90			INC
TOWN TO PARE TO	CDILLOGAL	HAMMARAJA	Parts Total:	INC	Laber Tetal:	10	C Job To	mit	INC
CHEST STAT	FP116844	304352 SHADE INOP AD	1494EE	Ser	rvice Warranty		INC	INC	INC
CAUSE: Intervand replace shared CORRECTION REMOVED O	nd failure,,,,, trio de,,,,, .5 ding,,,, N: CLAIM# 5126 LD SHADE AND	d reprogramming sh 1.0 to repair,, 1.5 315 @1.00 AUTHO D WIRED IN, PROC JOB COMPLE	ade to control and total labor # RM70585 RAMMED AND	SET LIMITS OF					
	N: 5/25/2017 LW N: AMS SHADE	1							
704191-01N	C SHADE	21.13X17.5 POWE	RSAMBA	1.0	00				INC
203650NC	COVER	REMOTE FILL NO	V3	1.0					INC
THE WITH STREET			Parts Total:	INC	Labor Total:	IN	C Job Tot	al:	INC
GUEST STATI	FP116844 ES P/S MIDDLE	304352 WINDOW SHADE	1494EE INOPADVISE	Vis. N. Strafferight	vice Retail	State	\$29.00	\$0.00	\$29.00
CORRECTION	l: Ran shade mult	iple times,, did no	t stop nor did I hav	e to reprogram	shade workir	g as designed	during qc sh	de working a	8 1 1 3 3 1 1 2 1 1 B
designed.		A STATE OF THE STATE OF					4448	學院的語言	Markey.
Larry Maded	Service Service	arbunat wed	Parts Total:		Spiceral .		A POST OF THE REAL PROPERTY.		
7	FP116844	304352	Karin Valenting	MILLERY SHEET	Labor Total:	\$29,0	SAMPLE STATE OF STATE	Gassey contraced?	\$29.00
GUEST STATE		E UNIT IS INOP A	nvies	Ser	vice Retail		\$29.00	\$0.00	\$29.00
CORRECTION	: Checked voltag	e at outlet to make s	ure microwave has	power, voltage	read 117.8, F	ut cup of wate	er in microway	re for 30 secon	nds and
weiter was that to	riocai antistisca, in	icrowave working a	s designedchec	k during qe and s	ystem working a	is designed	9		
			Parts Total:		Labor Total:	\$29.0	0 Job Tota	.6	£20.00
8	-FP116844	304352	KARADERIOS.	DESCRIPTION OF THE PARTY OF THE	rice Retail	00.5705395093	\$0.00	CETTOR CHICAGON CO.	\$29.00
<b>GUEST STATE</b>	S DRAWERS B	ELOW THE KITCH	IEN.DIFFICULT	TO OPEN BINI	DING SEE STI	CKERS		\$0,00	\$0.00
CORRECTION	: Opened and clos	sed drawers multip bjects are inside dra	e times and could	not find problem	they use 101	b catch latch a	nd is best to u	se those to pri	event
2000年1月1日				1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2				Service Market	A PARTY
SECTION VILLED	CHARLES PARTIES TO	CHARLES AND SECURE OF THE PARTY	Parts Total:	NAME OF THE OWNER, THE	Labor Total:	\$0.0	Job Tots		\$0.00
FST ON BODY	FP116844	304352 TCH SEE STICKER	DACCENICED (	Serv	rice Retail		\$0.00	50.00	\$0.00
CORRECTION	no work perform	ned at this time.	PASSENGER	SLIDER DOOR					
		9	Parts Total:	- 8	Labor Total:	\$0.00	) Job Tota	d:	\$0.00
10	FP116844	304352		Serv	ice Retail	CEAUTION	\$0.00	\$0.00	\$0.00
CORRECTION	ST EST ON WA 40.00 wash	SH AND WAX.				1,446.5			
SUBLET	wash			1.00	\$40,00	\$0.00	\$40.00	\$0,00	\$40.00
HINE WAR	位于在加强的		Parts Total:	\$40,00	Labor Total:	\$0.00	Job Tota	di Cara	\$40.00
11	FP116844	304352	1494EE	Serv	ice Warranty	- Check (10 Exched) 91.0	INC	INC	INC
CORRECTION:	S SOAP DISPEN tighten dispenser	ISER IS LEAKING Ploustomer goodwil	ADVISE ln/c			*			
			Parts Total;		Labor Total:	- INC	Job Tota	l:	\$0.00

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PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$50.00.\_ I REQUEST A WRITTEN ESTIMATE.\_ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DOES NOT EXCEED \$\_\_\_\_\_\_. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.\_ I DO NOT REQUEST A WRITTEN ESTIMATE.

Parts Total:	\$0.00
Core Total:	\$0.00
Freight Total:	\$0.00
Sublet Total:	\$40.00
Labor Total:	\$58.00
- Labor Discount:	\$0,00
Other Charges:	\$0.00
Shop Supplies:	\$2.90
Sub Total:	\$100.90
- Parts Discount:	\$0.00

Ext Price:	\$100.90
Sales Tax:	\$6.05
Total:	\$106.95
- Deductible:	\$0.00
- Deposits:	\$106.95
Amount Due:	\$0.00
Amt Tendered:	\$0.00
Chg Returned:	\$0.00

CUSTOMER COPY

I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of looking, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs hereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. Signed:

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#### 

North Trail RV Center 4601 Lexington Ave. Fort Myers FL USA 33905 (239) 693-8200

Cashout Date: Date Printed:

6/26/2017 2:59:00 PM

6/26/2017 2:59:17 PM

Doc#: PO Number: 30663

Salesperson:

1329EE Mark

Cash Drawer: Customer#:

2058590

Customer:

RICHARD TIEDEMANN

Deposit Amount:

\$106.95

VISA CARD

\$106.95

Amount Tendered:

\$106.95

Change Returned:

\$0.00

NO RETURNS ON ELECTRICAL ITEMS. NO RETURNS WITHOUT SALES RECEIPT. RESTOCKING CHARGE OF 20% ON NON-STOCK ITEMS!



### Ray Catena of Union LLC

95 Progress Street UNION, NJ 07083 (908) 379-7201 www.raycatena.com

		ADM6CH	100	NO.	Middene CELI	INVOICE NO.
179316		DANIEL VENTURA	296	0865	04/13/18	ZNCS811813
RICHARD TIEDEMAN	NN	138.00			JET BLACK/T	- same or se
100 RAHWAY RD		15 /MEDCENER DENT	VAN (CROTHE		DEFINEMACING	DELIVERY MALES
COTCH PLAINS, NJ (	07076-3412	15/MERCEDES-BENZ			STALING BEALER NO.	PRODUCTION GROSS
		W D 3 P F 4 C D	9 F P 1 1	8 4 4	XXXXX	02/05/15
tmd1314@gmail.com			1.3.36		04/13/18	
908-625-8036	BUSINESS PHONE	COMMINES				1027 1245
ABOR & PARTS		E# 6428964168006	Says Section			MO: 958
1 98MBZ-WAITER CLIEN CLIENT IS WAI THANK YOU FOR	TING FOR REPAIRS ALLOWING ME TO SER NY CONCERNS OR QUES	TECH(S):0446 VICE YOUR VEHICLE. TIONS PLEASE CONTACT ME AT		INTERNAL		
ARTSQTYFP-NUMBER	····-DESC	RIPTION JOB # 1		0.00		
		JOB # 1 TOTAL LA	BOR & PARTS	0.00		
# 2 68MBZ-INTERIOR- MISC	INTERIOR REPAIR	TECH(\$):0446		WARRANTY		
TECH CONFINGE SHORT IN BOOR REPLACED SLID TEST ALL GK.	D CONCERN PERFORMED LOCK ACTULATOR. ING DOOR LOCK ACTUL	ONT LOCK CK AND ADVISE GUIDED TEST FOUND INTERNA ATOR. PERFORMED A FUCTION				
IRTSQTYFP-NUMBER	DESC	RIPTION LOCK	-UNIT PRICE-			
06 # 2 1 906-73	0-21-00 DOOR		TOTAL PARTS	WARRANTY 0.00		
		JOB # 2 TOTAL LA	BOR & PARTS	0.00		
# 3 00M870000 CHECK!	ELISTING/TTIDES	TECH(5):0446		THYERMAL		
TECH INSPECTE	ID LEVELS AND TIRE D ALL FLUID LEVELS L FLUIDS AND CHECKE	PSI AND TIRES		INTERNAL		
ARTSQTYFP-NUMBER	DESC	RIPTION	-UNIT PRICE-			
			TOTAL PARTS	0.00		
		308 # 3 TOTAL LA	BOR & PARTS	0.00		
DMHENTS						
08-625-8036						
TALS						
***************************************						
METHOD OF PAYMENT			L LABOR L PARTS	0.00		
[ ] CASH [ ] CHECK *			L SUBLET	0.00		
[] A/X [] VISA			L G.O.G	0.00		
RCMC CHARGE			L MISC CHG. L MISC DISC	0.00		
********			L TAX	0.00		
	THANK YOU		L INVOICE \$	0.00		
		,012		0.00		
CUSTOMER SIGNATURE						
PAGE 1 OF 1	CUSTOMER COPY	( EN	D OF INVOICE	10:47am		

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Claim Number 5132124

Step repair needed	Cause	Denial Desc		Denial Code	Job Number 2	704392-17	704392-08	704392-04	704392-02	704392-01	ItemID	CS rear sun	Cause	Denial Desc		Denial Code	Job Number 1	City	Address	Address		Number	200	Serial Number	Claim Status								
eeded					2000				1700			screen motor		_			eri	JACKSON CENTER			J999-SERVIC	1999			Posted		AIRSTREAM						
				Replace	Door Switch	REMOTE-1	SHADE-53.88 X 20.50 POWER SAMBA	SHADE-50.25 X 25.50 POWER SAMBA	SHADE-41.75 X 23.5 POWER SAMBA	SHADE-21.13 X 17.0 POWER SAMBA	Parts Desc	CS rear sunscreen motor needs replaced				Airstream Use	GOODWILL (AIRSTREAM USE)	200			J999-SERVICE DEPARTMENT		DEALER	1B9GUWH25GJ304352 Chassis			REAM						
													88 X 20.1	25 X 25.1	.75 X 23.	.13 X 17.							JRSTRE	State					Ä	Chassi	Credit Date	Repair	modele
													50 POW	50 POW	5 POWE	0 POWE							AM USE	OH Zip			Phone	Labor Rate:		67	Date	Repair Comp Date	Appending was
						WSTYL	ER SAM	ER SAM	R SAME	R SAMB								p 45334				ite:											
						REMOTE-16 CHANNEL (NEW STYLE) #EL-213P	BA	BA	JA.	SA.								34								2017-08-11	11-00-1107						
						v												City	Address	Customer Email	Contact	Alternat			Deale	Custom	Venic						
step swit	Remedy		Reque	Initials	Operation Code							replaces repair 4	Remedy		Requ	initials	Operati			or Email		Alternate Contact		Model E	Dealer WO#	Customer Notified	Venicle Arrived						
step switch bad replaced		0.60	Requested Hrs		on Code						Ret Tag	replaced all shades per good repair 4 out 6 window boxes	,	16.00	Requested Hrs		Operation Code	Scotch Plains	1100 F		Suzan			BGUWHG-NCV		2017-08-24	2017-07-31						
aced			Re	8	ТССН	-	+	-	+	-	-	per goo			70	bc	TCGD	Plains	1100 Rahulay F		Suzanne M. &												
			eq Amt		TCCHS3677020		-	-	-1	N	Qty	dwill /replac			Reg Amt		DW60000018		Rd		Richeard N.		CUS	Year 2016	Mileage	Vahide Picked up	WSO DatePrep						
			Allowed Hours	Auth	Failure Code						Unit Price	replaced all shades per goodwill /replaced , adjusted and reprogram all and had to repair 4 out 6 window boxes			Allowed Hours	Auth	Failure Code				Richeard N. Drake-Tiedem		CUSTOMER	Purchase Date	8,799	up 2017-08-24	ep 2017-08-10						
		0.60	ours							1	Total	and repr		16,00	Hours		de	State			Phone	À!		e Date	99	.24	-10						
			Repair Amt	JP708242	COMPONENT F/						Total Parts	ogram al			Repa	JP708241	Gaodwill	H				Alt. Phone		2015-07-08	Uni								
			r Amt	2	NENT FA						Adjus	and ha			Repair Amt	11		Zip		_	90	H		07-08	Unit:304352	513	Claim						
			Sublet								Adjusted Total	8			Sublet			07076			9086252128				~	5132124	Claim Number						

112014-01w	ItemID	Rear parking sensors need replaced/rewired	Cause	Denial Desc	Denial Code		Job Number 5		ItomiD	Front end of Fiamma A	Cause	Denial Desc	Denial Code		Job Number 4		ItomiD	Refrigerator door is buckling	Cause	Denial Desc	Denial Code		Job Number 3	512849	ItemID
SENSOR-#A2215420417 WHITE	Parts Desc	need replaced/rewired.				Airstream Use	GOODWILL (AIRSTREAM USE)		Parts Desc	Front end of Fiamma Anwning latch gap needs repair. Colonial has tried 3x				Adjust	Awning Bracket		Parts Desc	akling.				Replaced	Refrigerator Door	SWITCH-BAR MAGNET WINCING CONTACTS	Parts Desc
		several se found bad	Remedy		Requested Hrs	initials	Operation Code	_		adjusted swning	Remedy		Requested Hrs	InHals	Operation Code			replaced door	Remedy		Requested Hrs	Initials	Operation Code		
	Ret Tag	several sensors into the burny found bad sensor and replace		3.25	ted Hrs				Ret Tag	gninwa		1.00	ted Hrs		Code		Ret Tag	door		0.50	ted Hrs		Code		Ret Tag
1	Qty	several sensors into the bumper cover sens found bad sensor and replaced bad sensor			Reg Amt	bo	TCGDW6000018		ОŊ				Req Amt	bc	TCEXT3509056		Ωŧ			0011100	Req Amt	or	TCAPP2095020	-	Qty
	Unit Price	per cover sensors and harness are a Mercedes part . / sd bad sensor			Allowed Hours	Auth	Failure Code		Unit Price				Allowed Hours	Auth	Fallure Code		Unit Price				Allowed Hours	Auth	Fallure Code		Unit Price
C. 100 To	Total Parts	mess are a Mi		3.25		JP708245			Total Parts			1.00	П	JP708244			Total Parts			0.50		JP708243	BUCKLED		Total Parts
0.0000	Adjusted Total	ercedes part.			Repair Amt	245	COMPONENT FA	-	Adjusted Total				Repair Amt	244	MISALIGNED	-	Adjusted Total				Repair Amt	243	TED	_	Adjusted Total
	d Total	,			Sublet				d Total				Sublet				d Total				Sublet				d Total

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refer builetin Cause Denial Code 382298 Denial Desc Job Number 8 Wheels need refinished-Damaged at Northtrail RV Cause Donial Desc 382297 itemiD Denial Code CS sliding door has a dent/scratches 112292-028 Job Number 7 Hemilo Cause Denial Desc Denial Code Job Number 6 411004-01 NPN 203624-27 ItemiD 203624-18b Refrigerator Poor Air Flow ( Moved ) Poor Air Flow GOODWILL (AIRSTREAM USE) Airstream Use Airstream Use GCODWILL (AIRSTREAM USE) GRILLE-12"X6" BLK STEEL VENT-4"X8" BLK PLASTIC PNL-REFER 16.38X8.81 ASIAN SAND Parts Desc WHEEL 16 X 5.5 JG FRT POL OUTSIDE Parts Dosc TRIM-PASS SLIDE DR CHROME NCV3 PNL-PASSENGER SLIDER DR BLACK dent removal Parts Desc repair per bulletin Remedy Initials Operation Code Initials replace front rims / per goodwill Remedy Operation Code buffed out what scratches we could . / replace 1 panel Remedy Initials Operation Code Requested Hrs Requested Hrs Requested Hrs Ret Tag Ret Tag Ret Tag 3.00 0.50 2.50 2 TCAPP2133066 Ö TCGDW6000018 ö TCGDW6000018 Fallure Code Req Amt Req Amt Req Amt ş Qty 3 N N Unit Price Unit Price Unit Price Failure Code Auth Fallure Code Auth Auth Allowed Hours Allowed Hours Allowed Hours 3.00 0.50 2.50 Total Parts Total Parts **Total Parts** SERVICE BULLE JP708248 Goodwill SCRATCHED JP708247 JP708246 Repair Amt Repair Amt Repair Amt Adjusted Total Adjusted Total Adjusted Total Sublet Sublet Sublet

Page 3 of 4

Claim Number 5132124

TERMS AND CONDITIONS I handly sufferte you to porform this a may expense may suffe, basis, or motion std. I agree that you assume no stability home or the certaints of athor from any AUTHORIZED BY					with repairs.	Sheck all systems-Randy I	Comments:	512804	ItemID	solenoid recall	Cause	Denial Desc	-	Denial Code	Job Number 9		
TERMS AND CONDITIONS  I handly suffected you to perform this sended at your regular prices and terms. You may expends my sufficiently tender have to task, highest or deliver same at my stat. I agree that you setume no tablity for loos or damage to my traiter, such, or mater have or the centerns of either from any cause not the direct fault of your company.  AUTHORIZED BY						Check all systems-Rendy McNeeley/B. Herring When finished		DISC-MAIN 275A WIREMOTE OP	Parts Desc				Colvice ornelli	Tour Bettery Disconnect Relay	Bulletin #164 - Interstate Extended & Interstate Grand		
I admoviedge that to may be covered unde sendong dester		Brad Herring	Prepared By		Tag Number		WBCCI	•							Interstate Grand		
e services lessel attorn ir warranty, i euthorites								_		replaced solenoid	Remedy		Requested Hrs	initials	Operation Code		
e have been co	Claim Total	Freight	Subjet	Mark Up	Labor	Parts	3.0		RetTag	enold		1.50	d Hrs				
i zokrowiedga that the services tated above have been completed, and to the eatest buy may be covered under warranty. I authorize JURSTREAM INC. to make paymorns to the servicing dealer	otal			Mark Up Allowance	29 0			1	θΩ				Reg Amt	Q	TCSBR8350079		
to the							W.		Requested		Unit Price			OUTS SECTION OF	Allowed Hours	Auth	Fallure Code
							De		Total Parts			1.50		JP70			
							Denied	_	-				Repair Amt	JP708249	SERVICE BULLE		
							Net		Adjusted Total			Contract of	Sublet				

### Civil Case Information Statement

Case Details: UNION | Civil Part Docket# L-003116-18

Case Caption: DRAKE SUZANNE VS COLONIAL RV

Case Initiation Date: 09/11/2018

Attorney Name: TIMOTHY JOHN ABEEL JR
Firm Name: TIMOTHY ABEEL & ASSOCIATES, PC

Address: 309 FELLOWSHIP RD EAST GATE CENTER STE

200

MT LAUREL NJ 08054

Phone:

Name of Party: PLAINTIFF : DRAKE, SUZANNE

Name of Defendant's Primary Insurance Company

(if known): None

Case Type: LEMON LAW

Document Type: Complaint

Jury Demand: NONE

**Hurricane Sandy related?** NO

Is this a professional malpractice case? NO

Related cases pending: NO If yes, list docket numbers:

Do you anticipate adding any parties (arising out of same

transaction or occurrence)? NO

#### THE INFORMATION PROVIDED ON THIS FORM CANNOT BE INTRODUCED INTO EVIDENCE

CASE CHARACTERISTICS FOR PURPOSES OF DETERMINING IF CASE IS APPROPRIATE FOR MEDIATION

Do parties have a current, past, or recurrent relationship? NO

If yes, is that relationship:

Does the statute governing this case provide for payment of fees by the losing party? NO

Use this space to alert the court to any special case characteristics that may warrant individual management or accelerated disposition:

Do you or your client need any disability accommodations? NO If yes, please identify the requested accommodation:

Will an interpreter be needed? NO If yes, for what language:

I certify that confidential personal identifiers have been redacted from documents now submitted to the court, and will be redacted from all documents submitted in the future in accordance with *Rule* 1:38-7(b)

09/11/2018 Dated

/s/ TIMOTHY JOHN ABEEL JR Signed